SRA SOLUTIONS FOR INFORMATION TECHNOLOGY

Company Profile

SRA is a travel service whole seller which provides services to Travel agencies, tour operators, Institutions and companies to meet the requirements of the Saudi market in particular, the Arabian market and the world in general, and provides world-class services at competitive prices and make a boom in the field of travel and tourism.

We are always seeking continuous technological development and quality of service; we can guarantee that SRA Travel Solutions has a professional team that is qualified and highly experienced to offer the best and a wide range of Travel and Tourism services.

Our vision:

Since our work field is one of the most important elements of the tourism progress, we focus on providing complete electronic tourism services in the region and do our best efforts to upgrade our services to the best level in the tourism field in the Kingdom of Saudi Arabia.

Our services:

- ✓ Provide complete solutions for the travel and tourism agencies and tour operators with a fast response from the technical support and give a guaranteed result that enables you to keep up with the competition at the top of the growing travel market.
- ✓ SRA system consists of all basic units that cover the needs of the agencies as follow:

1. Provide comprehensive tour packages (Flight – Hotels – Transfer – Car rentals – Cruise) all over the world.
2. Provide you with flight, hotel, transfer, car rentals, and cruise.
3. Ticket (Modification – changing – Revalidation – refund and cancellation).
4. Reports: review and print all of the financial reporting.
5. Accounts: Checking the balance and all transactions that took place through a detailed account statement.
6. Notification with important updates, events, and special deals.

What is SRA?

SRA It is a unique electronic reservation system of its kind in the Middle East as the booking process was limited by travel & tourism agencies and now, through SRA, it is available to all.

SRA is considered your first travel agent and a new one of its kind of electronic travel systems, where you can register through our website “www.sra-sa.com” and make yourself a travel agency through creating your account at the website to get all the features and prices obtained by travel agencies and better through an innovative tool to accomplish bookings easily.

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Kingdom of Saudi Arabia

الخليج بلازا - طريق المدينة - الشرفية جدة ٢٣٢١٨
ت: ٩٦٦١٢٦٣٩٥٣٦٣+ ف: ٩٦٦١٢٦٦٣٤٤٧٩+
سجل تجاري ٤٠٣٠٣٨٥١٣٥
المملكة العربية السعودية

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What are SRA advantages?

- ✓ The SRA electronic system is easy to use for facility employees or the travel coordinator at the facility.
- ✓ Saves time and money for companies, institutions, travel, and tourism agencies.
- ✓ Allows you to deal with more than 100 international airlines, including the national carriers.
- ✓ Enjoy discounts and the best price on both the prices of flights, hotels, and transfers.
- ✓ Allows you to deal with more than 150 low-cost carriers and availability of travel booking for more than 500 international and domestic destinations.
- ✓ It provides more than 350,000 hotels worldwide, with only just one click
- ✓ Ease of controlling reservations and reports by showing flight details and hotel information.
- ✓ Provides after-sales services for reservations concerning amendment, extension, cancellation, or refund according to the policy of the air carrier or hotels.
- ✓ Ease of entering passenger's data by the employees and this data can be saved for usage in upcoming reservations, which in turn saves effort and time in line with the policy of the establishment.
- ✓ The system provides unique advantages for the financial administration such as issuing reports through the system directly and follow-up travel expenses with ease and choose from several different reports of the statements of accounts.
- ✓ Follow-up service with call center 24 hours a day.
- ✓ Account Manager that follow-up your account all the time.

Helpdesk Support

Helpdesk support is available 24/7 in Arabic, English, and Urdu languages, through the toll-free number 920 00 86 39 and through (Live Chat) program.

How to register on SRA?

Just register on our website "www.sra-sa.com" and we will provide you with a user-name and password to ensure confidentiality and security.

Registration requirements:

- ✓ Register on the website: (www.sra-sa.com).
- ✓ A copy of the commercial register, tax number, and ID copy of the owner or the legal agent of the companies and institutions either for travel and tourism agencies and tour operators sent through e-mail
- ✓ There are no additional administrative fees.

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سجل تجاري ٤٠٣٠٣٨٥١٣٥
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