

Timeline Travel

Destination Management Company

Our Winning Team





MR. Andrew Machete – CEO

andrew@timelinetravel.co.za

- **Nelisiwe Dlamini** – Business Administration Manager

  Nelly@timelinetravel.co.za
- **Kgahliso Matsekokoleng** - Business Content Creator (Marketing)

  Kgahliso@timelinetravel.co.za
- **Tshepo Mogajane** – Business Consultant Intern (Sales)

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- **Prudence Maloka** – Business Consultant Intern (Sales)

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Our Vision Statement

To become the foremost provider of integrated leisure and safari travel to our international travelers through responsible and sustainable tourism.

Our Mission Statement

Internally we intend to create and nurture a healthy, exuberant, respectful, and enjoyable environment, in which our employees are fairly compensated and encouraged to respect the customer and the quality of the service we provide.

Our Social Statement

- Emphasis on education and internationalism.
- Concern for the level of professionalism in the industry.
- Increasing awareness of the positive impacts of travel and tourism.
- Interest in unique cultures.
- Concern for the negative impact of pollution on tourism and travel.

Inspiring Destinations



Our Core Values

People

People are at our heart of everything we do.

Passion

We serve our travelers the best way we can.

Innovation

Creativity, education and continuous innovation are lifeblood of our company.

Leadership

People are the most important asset of our business.

Pride

Timeline Travel is filled with friendship, pride and professional performance

10 Top Reasons to Book With us

#1 Tailor-Made Packages

#2 Qualified Local Experts

#3 Personal Services

#4 Unique Experiences

#5 Quality Assurance

#6 Safety and Trust

#7 Value for Money

#8 Financial Security

#9 Hand Picked Accommodation & Guides

#10 24/7 Customer Service

Our Destinations Products

- Kruger National Park Packages
- Cape Town and Winelands Packages
- Johannesburg Tours
- Pilanesberg and Sun City Tours
- Madikwe Private Game Reserve Packages
- Dinokeng Game Reserve Packages
- Garden Route Packages
- Victoria Falls and Chobe NP Packages

Southern African Best Destinations

Our Destinations Products

- Kruger National Park Packages
- Cape Town and Winelands Packages
- Johannesburg Tours
- Pilanesberg and Sun City Tours
- Madikwe Private Game Reserve Packages
- Dinokeng Game Reserve Packages
- Garden Route Packages
- Victoria Falls Packages

Our Services

- Accommodation
- Flight Reservations
- Other transport
- Incentive programme and other special services
- Team Building Experiences
- Safari Packages
- Tour Guiding
- Airport Transfers

Our International and Domestic Trade Show Participation

- Timeline Travel was a part of the Tourism Incentive Programme run by South African Tourism and Department of Tourism:
- In 2018 Timeline was picked out as one of the SMMEs to showcase their products at Africa's Travel Indaba in Durban, KZN Province.
- Exhibited at Sanganai World Travel Expo in Zimbabwe in 2018, again in Africa's Travel Indaba in 2019, World Travel Market Cape Town in 2019, World Travel Market London in 2019, and Meetings Africa Johannesburg in 2020.
- WYSTC (World Youth Student Travel Conference) in Portugal 2023.

Eligibility

We have partnered with an excellent professional team of tour guides, an in-house reservations team, and administration officers, who have proficient expertise in the tourism industry and will always provide exceptional, additional touch to the client's experience. Above all, Timeline Travel proudly partnered with suppliers of a fleet of 4x4 fully equipped Safari vehicles with comfortable seats, open-side Jeeps for excellent Game viewing, mini busses, Luxury coaches, and other extra unique amenities. We can cater to up to 100 guests at a time with our partnership with coach companies, chain hotels, and lodges, either as conference delegates providing transport or as a tour group.

Marketing & Sales

Marketing Mix

Electronic Marketing

Through the web, email, and mobile

Direct marketing methods

Email mailings

Social Media Platforms, Facebook, WhatsApp & Instagram

Direct Mail

Brochures and Newsletters

Customer-Based Marketing

Partnerships and Trade Shows

Other Marketing Platforms Listings:

Wetravel.com

Viator.com

TourRadar.com

ToursbyLocals.com

TourHub.com

Website. www.timelinetravel.co.za

Our Accolades

Certifications:

- Tourist Guiding Certificates
- South African Specialist Certificate
- National Tourism Incubator 2021-2023 – Run By: Sigma International

Awards:

The Transformation Awards – At Africa's Travel Indaba 2022

Membership:

SATSA - GA0015

CONTACTS US

Our Contact Details:

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- **Website: www.timelinetravel.co.za**

Social Media

Facebook.com/TimelineTravelAgency

Intagram.com/Timeline_Travel

Ground Floor, Mac Mac Buildings, Maxwell Office Park, Waterfall City, Midrand, JHB.

