Dakkak
Tours International
DMC

THE ART OF TRAVELING IN THE MIDDLE EAST & BEYOND



since 1955

more than half a century of **Excellence...**

WELCOME TO DAKKAK

It is an honor to invite you to join Dakkak Group for exceptional travel experiences where the skies are our compass to the world. We at Dakkak believe a lifetime travel experience is created with the outstanding partnership between our committed staff, and loyal clients.

Founded in 1955, Dakkak has over 50 years of in-depth experience in travel within the Middle Eastern region. The experience gained by Dakkak allows us to look beyond the ordinary in order to provide you with the extraordinary.

During the decades, we have experienced substantial growth within the group. With the commitment of our staff, our restless market research, our updated technologies and travel trends, we continuously aim to be a step ahead in our field reaching new milestones within both the local and global sphere.

Nonetheless, we at Dakkak never settle. Our success stems from our belief in growth. With the passing of each year, we aim to add a new paradigm to our group. Having several offices representing our operations, we are currently establishing a new office in Dubai going the extra mile to reach the hands of our clients and offer them spectacularly memorable travel experiences.

Believing in the importance of the community, Dakkak never fails to ethically and sustainably give back to the community through socially responsible actions and programs.

The success story of Dakkak starts with a vision, and is guided by the goal of always providing our clients with the best. Our clients are our inspiring force to grow and give above and beyond. As the famous Khalil Gibran who comes from our Middle Eastern Region once said "It is when you give of yourself that you truly give". Coming from the region known for its generous giving and hospitality, here at Dakkak, we aim to embody the customs and traditions of our ancestors to ensure our clients have a smile of absolute content on their face.

We praise our strong team, and loyal clients for helping us write our own story of success. The efforts and achievements of each and every one of them sparks the flames of our success today, and for the many years to come.

Omran Dakkak
CEO / President

Ziad Dakkak
CEO / President



Jerusalem office 1955

DakkakGroup

Established in 1955 as a family business, Dakkak group offers a wide range of travel services to its clients globally. Its services vary from inbound and outbound travel, to ticketing, MICE, cruise call, and Luxury Travel.

Placing clear emphasis on the importance of customer service within the world of tourism business, Dakkak continuously works on updating its knowledge and operations with the latest tourism trends, customer needs and requirements. We believe our world of today lies in the trends of tomorrow, therefore Dakkak staff undergo up-to-date professional training locally and abroad. Dakkak also offers a new online reservation system on its new website. Dakkak aims to make its visitors' experience whether virtual or physical a very pleasurable and memorable one.

Believing in the importance of our globalized modern world, Dakkak provides operations within its network, which includes Cairo, Jordan, and Jerusalem. Dakkak is expanding its operations by opening a new office in Dubai. Dakkak offers you the opportunity to discover the charms of the region, the option to corporate travel arrangements, meetings, conferences and events management in addition to tailor-made programs to your satisfaction.



DAKKAK TOURS INTERNATIONAL

Dakkak Tours International is a division of Dakkak Group. It is one of the Middle East leading tour operators and DMC “Destination Management Company” serving the leisure and incentive markets since 1955.

At Dakkak Tours International we walk the extra mile for our clients without adding any extra cost on them. We are always at the forefront of new development in the world of travel with its new technology and innovative ideas. We attend all major travel trade exhibitions to expand our personnel’s horizons, yet also to meet your smallest needs and concerns for total satisfaction.

Our operations are from our offices in Jordan and our newly established office in Dubai. We operate through an extensive network of partner companies, working with top tour operators from around the world. Our team consists of 50-multi-cultural experienced guides and program managers. To meet the expectations of our multilingual world of today, our guides are proficient in English, German, French, Spanish, Italian, Russian, Japanese and Arabic.

Because of our emphasis on ethical and substantial relations with all stakeholders, we have been recognized by several International Hotel Chains and tourism bodies as top producers throughout our years in operation.

OUR VALUES

Our Values represent the basis for the development of our business

- Focus on Customers “Customers First”
- Development of our staff
- Transparency
- Consistence Service
- Value for Money
- Global Vision
- Passion for Work
- Sustainable and Responsible Tourism



Services beyond your expectations

OUR MISSION

Is to offer you services beyond your expectations at a fair price.

OUR VISION

Is to enhance our cooperation to the benefit of our establishments.

WHY DAKKAK TOURS INTERNATIONAL

Professionalism:
We are a full-service destination management company, member of international travel associations, fully-bonded and insured, working with top tour operators from around the world, with our own 50-members, multi-cultural team of experienced guides and program managers.

Network:
We enjoy well-established partnerships with reputable hotels, restaurants, transport companies and venues, selected for reliability and quality-cost effectiveness.

Experience & Creativity:
We handled over 2'600'000 visitors in our years of operations, which helps us leverage the best services at the best price for our clients with unique ideas, venues and resources to customized programs.

Personal Touch:
We never miss a chance to make your clients feel special-from birthday celebrations to welcome letters and individual opinion surveys on departure.

Reliability & Efficiency:
We are a fully computerized operation, from ticketing and reservations to accounting and tour management, providing swift, accurate cost estimates and billings.

Quality Controls:
Our own inspection teams assess service outlets, check set-ups, inspect vehicles and solve potential problems before they happen.

Insured 3rd party liability:
We provide liability insurance for third party reaching up to $2 million dollars.

24-Hour Hotline:
Our support team is on call to serve your clients in-country 24 hours/7days.





OFFICES & REPRESENTATIONS

The world is our guidebook at Dakkak. With global offices and representations, we aim to expand horizons and diminish the barriers.

- MIDDLE EAST
  - Jordan
  - Jerusalem
  - Egypt
  - Dubai – UAE
  - Oman
- NORTH AMERICA
  - USA
- EUROPE
  - UK
  - France
  - Italy
  - Spain
  - Portugal
  - Russia
  - Netherlands
  - Germany
- ASIA
  - India
  - Indonesia
- LATIN AMERICA
  - Brazil

DAKKAK JORDAN

Serving: Jordan, Jerusalem & the Holy Land, Egypt, Syria & Lebanon

A well-travelled bridge between sea and desert, east and west, Jordan is a land of mesmerizing beauty and contrasts. From the Jordan valley, fertile, ever changing, to the remote canyons of Wadi Rum, its historical sites and welcoming people, Jordan is a land of genuine diversity and Arabian hospitality.

Services:

- Cultural Tours
- Biblical Tours
- Adventure Tours
- Eco Tourism
- Responsible / Sustainable Tourism
- Wellness Tourism
- Jordan & Beyond Tours including:
  Jerusalem & the Holy Land, Egypt, Syria Lebanon, Dubai and UAE.

Frequent Independent Traveler “FIT”

- Top rooms in the best hotels in each location
- Private guides for flexible touring based on your interests
- Personalized itinerary
- Private airport transfers
- Express airport and border-crossing assistance
- Restaurant reservations, shopping recommendations, and exclusive access to local activities.



Land of mesmerising beauty

LUXURY TRAVEL

Would you like to have our full attention and personal service? Would you prefer to have only one person to look after your needs, before, during and after your holidays? Our VIP desk has been created to serve you.

- Your entire holiday is designed around your requirements whether you are traveling as a single, honeymooners, young couple, baby boomer, retired, family with kids.
- Private Limo or Mercedes / BMW modern cars from to Airports and Tours
- You will only stay in Club Rooms or Suites
- Private Villas at Dead Sea Resorts
- Butler service available upon request
- Helicopter Transfers and air tours high above Jordan
- A la Carte white glove dining arrangements in the middle of Wadi Rum Desert with live music and a belly dancer just for you
- If traveling with children, a Nanny can be arranged to entertain your kids
- Private Jet Charters can be arranged
- Chartering the Hijazi Old Steam Engine Train with entertainment
- Yacht Chartering sailing the Red Sea
- Soft adventure to include Air Ballooning, Desert Safaris

DAKKAK DUBAI

Serving: Dubai, Abu Dhabi & the UAE, Oman, Qatar & Bahrain

Dubai is a city of contrasts, a land where the old and the new, traditional and modern, east and west, blend seamlessly to create a fascinating and exciting destination.

Dubai is the entertainment, shopping, sports and culinary capital of the Middle East. Home to some of the world's finest hotel chains and dining options that include a range of local and international cuisine.

Services:

- Luxury Travel
- MICE
- Hotel Reservations
- Honeymoons
- Desert Safaris
- Tour Packages to Oman and Beyond



The city of contrasts

LUXURY DUBAI

Dubai is truly the address of Luxury Travel. Stay at one of the world's most opulent hotels, shop at deluxe supermalls and dine at award-winning restaurants on luxury holidays to Dubai. Incredible spas, championship golf courses and souks filled with shimmering gold complete the deluxe Dubai experience.

- Private Limo or Mercedes / BMW modern cars from to Airports and Tours
- You will only stay in Club Rooms or Suites
- Butler service available upon request
- Private Villas
- Yacht Chartering sailing the Shores of Dubai
- Soft Adventure to include Water Sports, Desert Safaris, Ferrari Thrill in Abu Dhabi
- Shopping Tour to the most prestigious shopping malls and centers
- Private dinners with live entertainment
- Helicopter sightseeing
- If traveling with children, a Nanny can be arranged to entertain your kids
- Your entire holiday is designed around your requirements whether you are traveling as a single, honeymooners, young couple, baby boomer, retired, family with kids

DAKKAK JERUSALEM

Serving: The Holy Land

Jerusalem is a one-of-a-kind destination with an intriguing history that stretches back thousands of years, involving deep significance to the three monotheistic religions as well as a vibrant modern life. Expect world-class entertainment and accommodations in Jerusalem with a wealth of truly unique events.

Services:

- Biblical Tours
- Pilgrim Tours
- Cultural Tours
- Muslim Tours
- Luxurious Accommodations
- Jerusalem & Beyond Tours



The Holy Land

SPIRITUAL JERUSALEM

Jerusalem, the Holy City to Muslims, Christians and Jews. Thousands of pilgrims visit Jerusalem yearly following the steps of Prophets and companions. Touring the Holy Land while visiting Jerusalem is an opportunity of a lifetime; Hebron, Bethlehem, Tiberius, Nazareth and Jericho are only a few to mention.

Your accommodation will be in very selective boutique and luxurious hotels: The American Coloney, King David Hotel.

DAKKAK EGYPT

Serving: Cairo, Luxor, Aswan, Alexandria & Sharm el Sheikh

The stunning, colossal monuments of Ancient Egypt never fail to astonish. The heat, sight and the light of the desert invigorate. The cool, turquoise waters rejuvenate. A romantic cruise along the world's longest river dazzles the senses. A first class getaway resort in the Red Sea Riviera is pure escapism and surely the majestic Pyramids are second to none.

No place has the magic, mystery and pleasures of Egypt. Travel to Egypt to discover a world of wonder.

Services:

- Cultural Tours
- Nile Cruise Tours
- Adventure Tours
- MICE Travel
- Beach Stays
- Luxurious Accommodations
- Egypt & Beyond Tours



LUXURY EGYPT

Enjoy the warm Egyptian hospitality from the moment you arrive, where you will be met and escorted through VIP immigration to your waiting private car. Enjoy in-depth cultural touring of Cairo with a sophisticated local expert, including the most interesting neighborhoods, architecture, markets and other attractions and extraordinary archeological sites with your own private guide each day.

Our private luxury Egypt tours features:

- Top Club Rooms and Suites in Egypt's best luxury hotels
- Private Limo or Mercedes / BMW modern cars from to Airports and Tours
- Restaurant reservations, shopping advices, and exclusive access to local activities and experts
- Your entire holiday is designed around your requirements whether you are traveling as a single, honeymooners, young couple, baby boomer, retired, family with kids
- Soft Adventure to include Water Sports, Desert Safaris
- First Class Nile Cruises
- Private Dinners with Entertainment

DAKKAK OMAN

The Sultanate of Oman has one of the oldest civilizations in the Arabian Peninsula, dating back thousands of years with notable periods of greatness in the ancient world and in medieval times.

The interior of Oman has some spectacular mountain scenery and colorful village environs to offer the outdoor explorer. The beaches have excellent quality sand grains. The countryside is dotted with large forts dating from the 17th and 18th centuries. Tarmac road networks link the remotest areas. Hotels in the interior offer comfortable overnight lodging for those desiring a base. In short, there is a great variety of exploring possibilities both, for the day-tripper and for the overnight camper.

Services:

- Luxury Travel
- MICE
- Combined tours with UAE
- Beach Holidays
- Honeymoons
- Desert Safaris
- Cultural Packages



MUSCAT

The city has numerous mosques including the Sultan Qaboos Grand Mosque, Ruwi Mosque, Saeed bin Taimoor and many more, also Muscat has a number of museums. These include Museum of Omani Heritage, National Museum of Oman, Oman Children's Museum, Bait Al Zubair.

Recent projects include an opera house which opened on October 14, 2011. One of the most notable new projects is the Oman National Museum. It is expected to be an architectural jewel along with the Sultan Qaboos Grand Mosque.

Visitors are also encouraged to visit Old Muscat and the Old Palace. The main shopping district is situated in Al Qurum Commercial Area, however shopping malls are spread out throughout the city. One of the largest malls in Oman is Oman Avenues Mall, located in Ghubra.





















WE SERVE
YOU BETTER

DAKKAK EXECUTIVE MANAGEMENT



MR. OMRAN DAKKAK

CEO – PRESIDENT PROFILE

The co- founder and Managing Partner. BA Accounting. Mr. Dakkak is a well known figure in the tourism industry, being a member of the founding committee for the Jordan Inbound Tour Operator Association (JITOA). Mr. Dakkak is active, dynamic and influential. Mr. Dakkak is the first board Chairman of JITOA, ex board member of Jordan Tourism Board for 2 rounds 4 years. Mr. Dakkak is currently board member of National Tourism Board.

Email: odakkak@dakkak.com
Tel: +962 6 5601076 Ext 102
Fax: +962 6 5687972
P.O.Box: 910902 Amman 11191 - Jordan



MR. ZIAD DAKKAK

CEO – PRESIDENT PROFILE

The co- founder and Managing Partner, BA Business Administration. Mr. Dakkak is a popular figure in Jordan and beyond. Mr. Dakkak is ex-president ASTA Jordan chapter, ex-board member of the Jordan Inbound Tour Operator Association (JITOA). Being PR masters, Mr. Dakkak is very well connected within the tourism industry, well known as being professional, trustworthy and ethical.

Email: zdakkak@dakkak.com
Tel: +962 6 5601076 Ext 101
Fax: +962 6 5687972
P.O.Box: 910902 Amman 11191 - Jordan

DAKKAK GROUP & SUBSIDIARY COMPANIES

Dakkak Tours International DMC-JORDAN

Dakkak Tours International Jordan

Inbound DMC

Dakkak Tours International DMC-DUBAI (UAE)

Dakkak Tours International Dubai

Inbound DMC

DTA Dakkak Travel

DTA - Dakkak Travel Jordan

Corporate Travel

Dakkak Holidays

Dakkak Holidays Jordan

Outbound

Dakkak Events Jordan

Event Management

Dakkak Cruise Services

Dakkak Cruise Services Jordan

Cruise Call Services

EXPRESS

Express

Rent a Car

AFFILIATIONS

HRG

Hogg Robinson Group

MEMBERSHIPS

- Jordan Tourism Board
- Jordan Inbound Tour Operators
- Jordan Society of Travel Agents
- International Air Transport Association
- Japan Association of Travel Agents
- Site International Foundation
- United States Tour Operator Association
- Faith Travel Association

RECOGNITIONS

United Nations Gender Equity

Gender Equality is first and foremost an issue of human rights – the denial of rights and opportunities based purely on an individual's sex is incompatible with social justice. The majority of the poor in most developing countries are women, and a key factor in their persistent poverty is the discrimination that they face in accessing education, health services, employment opportunities and being able to own property, purely because they are women. **Dakkak is proud that it implements gender equity in employment and earnings and enhance the productivity of women in our organization.**

SOME OF OUR MICE CLIENTS

- Bridgestone
- Samsonite
- AstraZeneca
- Janssen-Cilag
- Mercedes Group
- Renault
- Pfizer
- Volkswagon
- Swiss Bank
- Deutsche Bank
- Total - Fina
- Repsol
- Peko Bank Poland
- World Presidents Organization
- Massachusetts Institute
- Henkel
- Zurich Insurance
- Reale Insurance
- ETF

ACCOMPLISHMENTS & AWARDS

- Outstanding Performance Award – DMC of the Year
- Le Meridien Hotel – Top Producer
- Grand Hyatt Hotels – Top Producer
- Radisson Blu Hotels and Resorts – Top Producer
- Marriott Hotels & Resorts - Most Valued Partner
- Travel & Tourism Guide - Best Tour Operator
- Movenpick Hotels & Resorts – Top Producer
- IHG – Top Producer
- Kempinski Hotel – Top Producer
- Millennium Hotel – Top Producer
- Four Seasons Hotel – Top Producer

www.dakkak.com

Amman-Jordan

Naser Bin Jamil St.,
Building 36, Shmeisani
P.O.Box 910902 Amman 11191 Jordan
T. +962 6 5601076
F. +962 6 5687972
E. info@dakkak.com

Dubai-UAE

Clovar Bay Tower, Office No. 1907
Business Bay, Burj Khalifah Area
P.O.Box 9463
T. +971 (04) 4533029
F. +971 (04) 4533592
E. dubai@dakkak.com

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