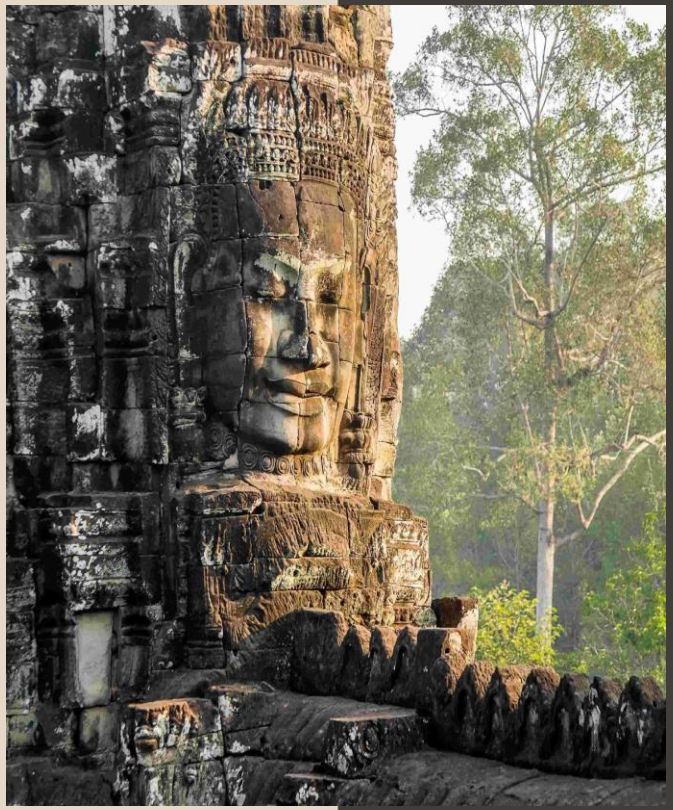

Serva Travel
Explore I Connect I Preserve
Cambodia I Vietnam I Thailand I Laos



Challenges

INDUSTRY

Serva Travel was founded with a vision to transform the travel experience in Southeast Asia. We recognized the challenges faced by travelers such as:

1. Lack of personalization: Many travel agencies offer generic packages that don't cater to individual preferences.

2. Limited local insights: Travelers often struggle to gain a deep understanding of the local culture and experiences.

3. Sustainability concerns: The tourism industry in Southeast Asia can have a negative impact on the environment and local communities.

WHO We Are



Savath MAO is the founder and the Managing Director at Serva Travel. He has been in the travel industry since 2005 for both local and international travel companies across Southeast Asia region.

Establishing Serva Travel where we provide sustainable travel experiences that not only connect you with the beauty of nature and diverse cultures but also ensure the preservation of our environment for generations to come.

We believe that travel is not just about visiting new places; it’s about creating meaningful connections and leaving a positive impact.

Our commitment to sustainability is at the core of everything we do. We strive to offer you authentic and immersive travel experiences while minimizing our ecological footprint and supporting local communities.

COMPANY

Overview

Our Inspiration

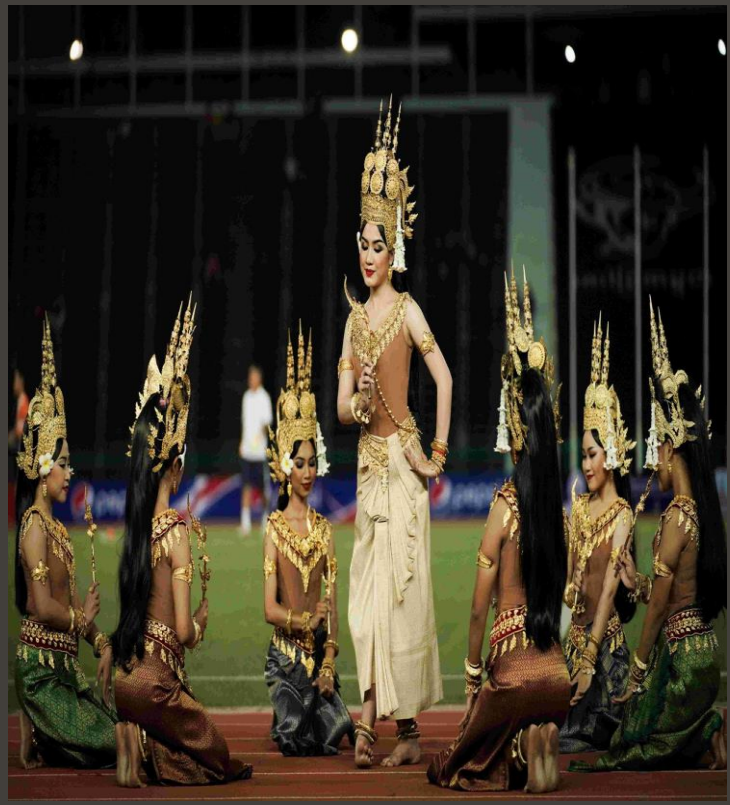
Explore I Connect I Preserve

Our Vision

To be the Leading Sustainable Destination Management Company in Luxury Travel and MICE Solutions in the Mekong Region.

Our Vision

To Deliver Exceptional Travel Experiences that Connect Travellers to Authentic Cultures, Stunning Landscapes, and Meaningful Moments.



IMPACT

Core Values



Integrity

We are acting honesty, transparency, and ethical business practices, respecting for all.



Momentum

Driving innovation and improving to achieve excellence for our team, travellers, partners, communities and stakeholders.



Passion

Our team is passionate about travel and dedicated to providing exceptional service. We're inspiring and empowering through our work.



Agility

We adapt to changing trends, challenges with flexibility and responsiveness to seizing opportunities.



Community

We are committed to minimizing environmental impacts, fostering strong relationships and positively contributing to local communities.



Transformation

We strive to inspire positive transformation in our travellers and the destination we serve. We also encourage for personal and professional growth.

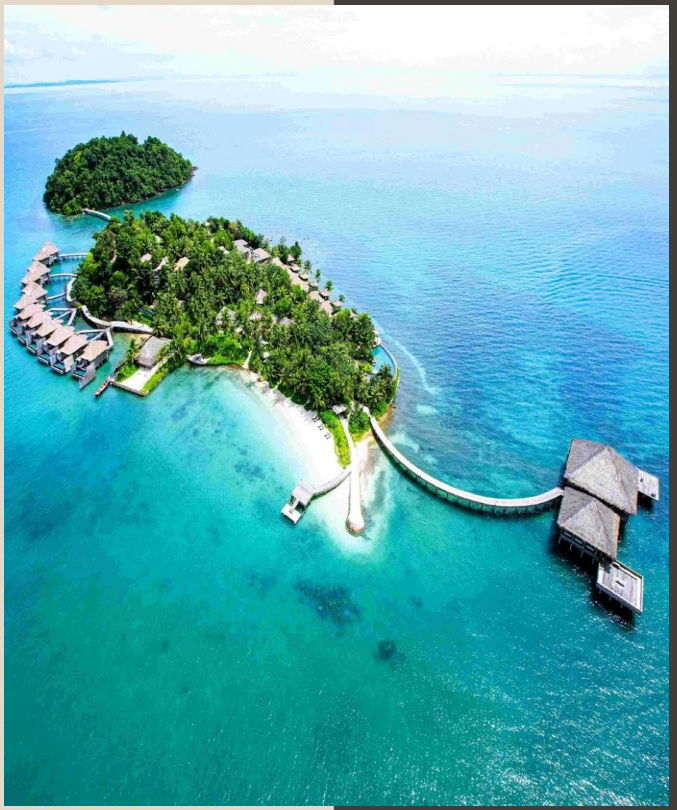
WHY Serva



1. **Tailored Experiences:** Tailor-made itineraries designed to meet your specific needs and interests.
2. **Local Expertise:** Our team of experts provides insider knowledge and personalized recommendations.
3. **Sustainable Travel:** Prioritize eco-friendly practices for accommodation, transportation, activities and supporting local communities.
4. **Exceptional Service:** Dedicated to delivering outstanding customer service throughout your journey.
5. **Strong Partnerships:** Collaborating with trusted partners to ensure seamless travel experiences.
6. **Competitive Pricing:** Affordable luxury and value for money.
7. **24/7 Support:** Assistance available whenever you need it.
8. **Risk Management:** Prioritizing safety and security for our travellers, staff, suppliers and partners.

SERVICE

We are also licencing as the travel agent that provide tour and service arrangements for any type of customer needs.



Group Series Travel

Corporate & Incentive Travel

Tailor-Made Travel

Destination Management Services

Global Travel Solutions

Film Production Services

Venue Sourcing

WHAT We Do

Whatever you can imagine, we can make it a reality. Serva Travel offers the knowledge and expertise to create the ideal itinerary for every traveller, from massive business outings to luxury honeymoons.

Premium Tours

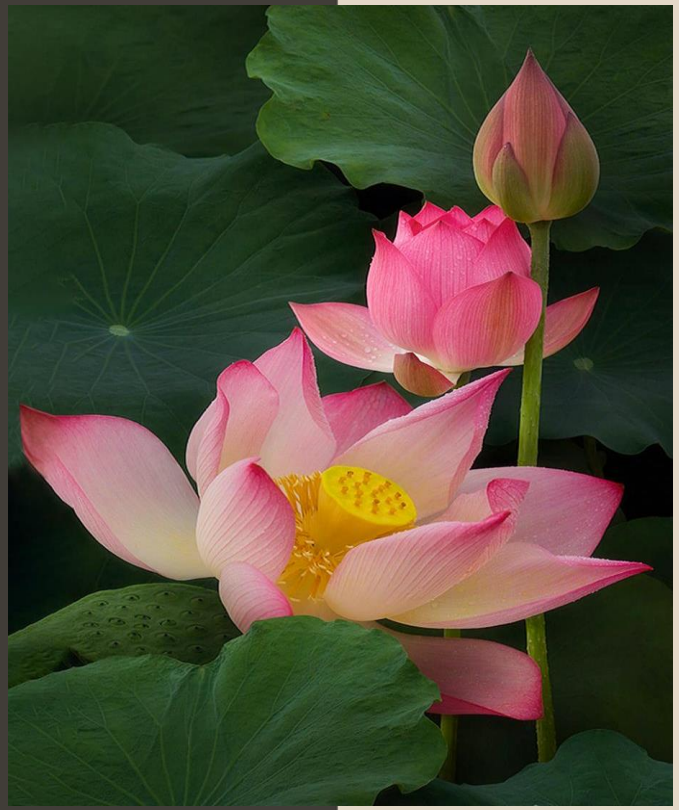
Premium Tour is more than just quick trips, it combines famous locations and must-see sights with undiscovered locales and authentic experiences.

Luxury Tours

The travel that special access to local life, stylish and boutique hotels, transportation, and destinations. The outcome is that we build a unique and luxury travel experience with lasting memories.

Adventure Tours

It is all about venturing off the beaten track, getting in depth with other cultures, and creating amazing memories for travellers who are looking for adventures that go far beyond the ordinary.



EXPERIENCE

We delight in delivering high-quality, sustainable experience-rich value-driven adventures. We've carefully designed these travel styles to highlight distinct aspects of Mekong region while providing plenty of authentic local experiences.



Cultural Immersions

Educational Tours

Luxurious Escapes

Business & Leisure

River Cruise

Culinary

Romantic Gateway

Epic Adventures

Wellness & Retreats

EVENT Planning

With over two decades of experience, we transform visions into reality. Our team of dedicated professionals specializes in crafting bespoke events, from intimate gatherings to grand celebrations. Whether it's a personal milestone, a corporate event, or a cultural experience, we handle every detail with precision and passion.

Tailored Concepts, Comprehensive Coordination, Attention to Details, Exceptional Customer Service!

M	I	C	E	S
				
Meeting	Incentive	Conference	Event	Special Interest

Legal Registration

Membership















OUR ACHIEVEMENTE





SHICHIDA – Cambodia Retreat 2024-25

The school staff retreat to Kirirom Resort for 3 days. The participation 30 staffs & students, activities include: Company Sessions, own explore & relax, teambuilding, BBQ dinner and countdown party, trek to Chambok waterfalls.

Kirirom Resort: 30 Dec 24 – 01 Jan 25





European Union - Launching the Twinning Program 2024 (main organizer)

The EU Twinning Project launched in Siem Reap over two days: Day 1 at Pouk High School and Day 2 at Angkor University with 500+ students. Activities included, stage presentations, Breakfast snack, buffet, lunch, translator & sound system.

Pouk High School: 09 Dec 2024

Angkor University : 10 Dec 2024

OUR ACHIEVEMENTE





The EU organized a Beach Cleanup event in Sihanoukville 2024

We brought volunteers together to clean beaches and visit Tontoton, a recycling center creating jobs through plastic recycling. Activities included snacks, private transfers, lunch, and photography.”
Sihanoukville: 18 Sep 2024





European Delegation 2024

EU Delegation to Cambodia, together with embassies of EU Member States (Germany, France, Hungary), have organized a field visit to the Tonle Sap Biodiversity & seminar and dinner at hotel.
Siem Reap: 30-31 Jan, 2024

OUR ACHIEVEMENTE





Staff Retreat 2024 (Experienced organizer)
ONLINE & MicroMax staff retreat to Sihanoukville 2days/1night. The 377 staffs, activities include group photo, teambuilding & fun game at the beach, party night including singing contest & lucky draw.
Sihanoukville: 30-31 Jan, 2024





Staff Retreat 2023 (Experienced organizer)
ONLINE & MicroMax staff retreat to Mondulkiri 3days/2nights. The participation 380 staffs, activities include city tour, group photo, teambuilding and fun games, party night including singing contest & lucky draw.
Mondulkiri: 27-29 Jan, 2023

OUR ACHIEVEMENTE









USS warships & Aegean Odyssey Ship embarking at Sihanoukville port Cambodia

Serva Travel team proudly experienced to arrange shore excursions in Sihanoukville and also Siem Reap-Angkor Wat for USS warships at Sihanoukville Port, Cambodia, during 2010-11, delivering exceptional experiences for crew as below ships like:

USS Patriot,
USNS Mercy,
USS Crommelin,
US Stockdale,
USS Guardian.
USS Tortuga,
USS Mustin,
USS ESSEX,
USS Avenger,

We have experienced teams to arrange ground tour of excursion and daytrip to Phnom Penh for Aegean Odyssey Cruise in 2015.

NEWS LETTER



Ending of the month, we will news letter or articles including the company event through our email marketing that has subscribers:

Domestic 10,000
Oversea 3,000

It is a great value for your company or organization brand that allow Serva Travel provide service for your corporate or organization.

Serva Travel

Head Office: Siem Reap, Cambodia

Branch Office: Phnom Penh

Operation Destinations

Cambodia

Laos

Thailand

Vietnam



Serva Travel

Cambodia Office:
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Sangkat Svaydangkum,
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