Improtex Travel
Tours and Conferences

Your guide in Azerbaijan & all over the world!



Improtex Travel | 24E, S.Vurgun str.| AZ 1000 |
| Baku, Azerbaijan| www.improtex.travel

Who we are…

“Improtex Travel” begun its activity in 1991 as the first private tour operator on reception and service of tourist groups in sovereign Azerbaijan. “Improtex Travel” is a component part of the diversified holding company ”Improtex Group”. It works successfully and is one of leaders of private tourist business in Azerbaijan.

In due course, alongside with reception of foreign tourists and business visitors, the important component of firm activity was a sending of tourist groups and individual tourists from Azerbaijan abroad.



Who we are…

In 1995 ”Improtex Travel” was the first and the only private travel agency represented Azerbaijan on one of the largest international tourist exhibitions in Berlin (ITB). Now, every year “Improtex Travel” represented Azerbaijan in London (WTM), in Tokyo and other biggest tourism forums.

Our partners are the best travel agencies of the world, the known chain of hotels, leading airlines.

Today “Improtex Travel” is a member of World Tourism Organization /UNWTO/, the Azerbaijan Tourism Assotiation/AZTA/, the American Association of Tourist Agencies /ASTA/, the Japanese Association of Tourist Agencies /JATA/, the International Group of Silk Route Tour Operators /SRGroup/, the General Partner and Coordinator of the Best Eastern Hotel (Russia) in Azerbaijan. Also the member of Azerbaijan Convention Bureau.

Who we are…

The company gained authority and trust of the population of the country and the foreign partners. In 2004 and 2008 "Improtex Travel" was chosen as the official accredited agent on service of Azerbaijan delegation on XXVIII Summer Olympic Games in Athens and XXIX Summer Olympic Games in Beijing. And it's already third time as we have been chosen by NOC of Azerbaijan as official Travel Agents of XXX Olympic Games in London.More over Improtex Travel is official travel agent of National JUDO Federation of Azerbaijan.

In 2002 and 2003 «Improtex Travel» was awarded with the independent national premium «HUMAY» for merits in development of tourism, and in 2004 and 2009 the company was awarded the National premium in the field of economy and business UGUR in a nomination "The Company of the year Nomination Tourism".

Our credo is a modern service, national traditions, the international cooperation.

What we offer…

Over time, we developed wide range of service for residential and business travel services. Our services in Azerbaijan include:



- Hotel Reservation
- Full Visa support
- Meeting & Assistance
- Bus & Car Hire Services
- Guides & Interpreters
- MICE (Meetings, Incentives, Conventions & Exhibitions)
- Sightseeing Tours
- World Heritage Sites in Azerbaijan
- Cultural & Ethnographical tours
- Adventure & Eco-Tours
- Guided and Tailor-made Tours
- Carpet Tour
- Caviar Tour
- Caucasus & Silk Road Tours
- Caspian Sea Cruises
- Wellness and Medical Tours (Naftalan)

What we offer…









"Improtex Travel" also focuses on outbound travel to all key travel destinations. Our outbound services include:

- Booking and sales of airline tickets
- Hotel Reservations of all categories
- Railway tickets
- Cruises
- Wellness & Medical Travel
- Education Tourism
- Travel Insurance
- Transport Services
- Excursions and Sightseeing Tours
- Group Tours
- Visa Support
- VIP Services

Our partners…

GDS: Air Tickets: Amadeus

Online Hotels Reservation Systems :

- Terma Travel System
- ACASE (Academ Service)
- Vanilla Tours
- Renee
- Robinson Tour
- In Travel
- Best of Travel
- Open Up
- Gartour
- GTA
- TravCo
- Hotels Pro
- Go Global
- MTC Group S.A.
- Golden Tour
- iTravex





Our partners…

AZERBAIJAN AIRLINES

TURKISH AIRLINES

A STAR ALLIANCE MEMBER

Emirates

PEGASUS AIRLINES

QATAR AIRWAYS القطرية

flydubai

AIR FRANCE

SWISS

AEROFLOT Russian Airlines

Austrian

BRITISH AIRWAYS

Lufthansa

What sets us apart…

Prioritization of cost control & costs management:
Ensuring the best price in the market

Development of diversified client base:
Ensuring the availability of new products & services

Combination of skills in employees:
Ensuring constant participation of employees in various trainings in this field

Extensive advertising and marketing:
We seek to broaden the horizons of our activities by bringing new Projects

Portfolio…

- Official ticket re-seller (OTR) of International Olympic Committee representing Azerbaijan since 1996
- 20 years of successful cooperation with National Judo Federation
- Ministry of Tourism & Culture
- Ministry of Youth & Sports
- Ministry of Defence
- National Committee of Diaspora

- **MICE**
- 3rd UNITO Silkway Working Group Meeting
- 2nd Intercultural Dialogue Forum
- Official visit of German media to Azerbaijan

Portfolio…

International Mstislav Rastropovich Festival

Services rendered:

- Hotel reservations for guests





Portfolio…

Uzeyir Hajibeyli VI International Music Festival

As a partner company of Ministry of Culture & Tourism we participated in organization of following services for the event:

- Airline tickets;
- Accommodation;
- Transfer services;
- Catering (including restaurants)



Portfolio…

Eurovision Song Contest 2012

"Improtex Travel" took part in organization of international song event, providing following services to official delegation as well as all participants with the total number of xxx hosts:

- Airline tickets
- Accommodation
- Transfer services
- Catering (including restaurants)



Portfolio…

International Olympic Committee

As an Official Ticket Reseller of Azerbaijan organized:

- visa support,
- charter flights,
- accommodation,
- transfer and game tickets for whole delegation from Azerbaijan including fan team and athletes in each following Olympic Games:

- **Sydney 2000**
- **Athens 2004**
- **Beijing 2008**
- **London 2012**
- **Rio 2016**



Portfolio…

Mutual Society Forum
(National Committee of Diaspora)

Services rendered:

- Air tickets for guests



Our Qualifications…



IATA

CERTIFICATE OF ACCREDITATION

Presented to

61-3 2001 1

IMPROTEX TRAVEL TOURS AND CONFERENCES

BAKU, AZERBAIJAN

2016

This is to certify that the above Agent has met the professional standards of the

International Air Transport Association

to promote and sell international air passenger transportation.

Alexander Popovich
Senior Vice President, FDS

Alexandra Morales
Regional Director Europe, FDS



AZƏRBAYCAN RESPUBLİKASI / *REPUBLIC OF AZERBAIJAN*

DÖVLƏT MÜLKİ AVİASİYA ADMİNİSTRASİYASI / *STATE CIVIL AVIATION ADMINISTRATION*

UYĞUNLUQ SERTİFİKATI / CERTIFICATE OF CONFORMITY

№ US/ADS – 0772

Burunla təsdiq edilir ki / *This is to certify that*

«Improtex Travel, Tour & Conferences» MMC / « Improtex Travel, Tour & Conferences » *LLC*

Azərbaycan Respublikasında "Hava nəqliyyatında sərnişin daşımalarının satışı və bronlaşdırılması üzrə fəaliyyət göstərən agentliklərin sertifikatlaşdırılması haqqında" Əsasnamənin tələblərinə cavab verir və hava daşımalarının bronlaşdırılması və satışını həyata keçirmək səlahiyyətinə malikdir.

Meets the requirements of "Regulation for certification of agencies providing activities in the field of reservation and sales of air services" in the Republic of Azerbaijan and authorized for reservation and sales of air services.

Bu Sertifikat başqasına verilə bilməz və 03 Fevral 2017-ci ilədək etibarlıdır.
This Certificate is not transferable and valid till February 03, 2017.

Sertifikatın qüvvəsi müəyyən edilmiş qaydada dayandırıla və ya ləğv oluna bilər.
The validity of Certificate may be suspended or revoked in accordance with the established procedures.

M.Y. / S.P.

Azərbaycan Respublikasında mülki aviasiya subyektlərinin sertifikatlaşdırılması və lisenziyalaşdırılması üzrə Komissiyanın sədri

Hacıağa Əliyev / Hajiaga Aliyev

Chairman of Committee for Certification and Licensing of civil aviation entities in the Republic of Azerbaijan

Verilmə tarixi/ *Effective as of*: 03.02.2015

Our Qualifications…



BUREAU VERITAS
Certification

IMPROTEX TRAVEL TOURS & CONFERENCES

HƏZİ ASLANOV KÜÇ.115
AZ1000 BAKI, AZƏRBAYCAN

Bureau Veritas Certification Holding SAS – UK Branch təsdiq edir ki, yuxarıda göstərilən şirkətin menecment sistemi yoxlanılmış və aşağıda göstərilən menecment sisteminin standartlarının tələblərinə uyğun gəlir

Standard

ISO 9001:2008

Əhatə olunan sahə

TURİZM FƏALİYYƏTİ

Sertifikatlaşdırma Dövrün Başlanğıc tarixi: **30 Aprel 2015**

Şirkətin menecment sisteminin qənaətbəxş prosesinin davamiyyəti məsələsi, bu sertifikat **29 Aprel 2018** -ci il tarixinə qədər etibarlıdır:

Orijinal Təsdiq tarixi: **30 Aprel 2015**

Sertifikatın nömrəsi: AZ1087 Versiya No : 1 TəftişTarixi: **30 Aprel 2015**

UKAS MANAGEMENT SYSTEMS
008

MEHLİKA KARAKAŞ
Signed on behalf of
BVCN SAS UK Branch

Certification body address: 66 Prescot Street, London, E1 8HG, UK
Local office: Bureau Veritas Gözetim Hizmetleri Ltd.Şti.
Aydınevler Sanayi Caddesi, Centrum İş Merkezi, No:3 Kat: 1 34854, Küçükyalı, İstanbul, TURKEY

Bu sertifikatın qanunilıyını yoxlamaq üçün bu nömrəyə zəng vurmağınızı xahiş edirik +90 216 518 40 50 İdarəetmə sistemi fəaliyyətlərinin bu şəhadətnaməsinin və tətbiq edilə bilməsinə dair sonrakı aydınlaşdırmalar təşkilat ilə məsləhətləşərək əldə edilə bilər.

BV_ST_01_Rev.01

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LİSENZİYA

№ 083837

Qeydiyyat nömrəsi 425 - 10 - 09 - 201 4 il

Azərbaycan Respublikası Mədəniyyət və Turizm Nazirliyi
(lisenziyanı verən dövlət orqanının adı)

turizm fəaliyyətini
(fəaliyyətin növü)

həyata keçirməyə icazə verir.

Lisenziya verilib "Improtex Travel Tours & Conferences"
(hüquqi şəxslər üçün - lisenziya verilən hüquqi
Müəssisəsinə
şəxsin adı və hüquqi ünvanı; fiziki şəxslər üçün - adı, atasının adı, soyadı, yaşayış
Bakı şəhəri, Nəsimi rayonu, H. Aslanov, ev 115
vəsiqəsinə dair məlumat (seriya, nömrə, kim tərəfindən və nə vaxt verilməsi, ünvanı)

Lisenziyanın qüvvədə olduğu müddət 5 (beş) il.

Lisenziyanı təsdiq edən məsul şəxs Əbülfəs Qarayev
(adı, soyadı)

Vəzifəsi Nazir

M.Y.

Leters of Appreciation and Cooperation…



AZƏRBAYCAN RESPUBLİKASI
GƏNCLƏR VƏ İDMAN
NAZİRLİYİ

REPUBLIC OF AZERBAIJAN
MINISTRY
OF YOUTH AND SPORT

Bakı, AZ1072, Olimpiya küçəsi,4 E-mail: mys@mys.gov.az Tel.: 4656442, Faks: 4656438

№ 2110/65-25 · 21 · 09 2011-ci il

TO WHOM IT MAY CONCERN

We would like to inform you that with travel issues of Azerbaijani delegation for the London 2012 Olympic Games engages "IMPROTEX TRAVEL TOURS & CONFERENCES".

We are also pleased to let you know Mr. Aleksandr GULIYEV and Ms. Latifa RZAYEVA are official representatives of this agency.

In this connection we ask you to take it into account and render them assistance accordingly.

Having the opportunity we would like to bring our profound appreciation to your attention in advance.

Ilham MAMATOV
Chef de Mission
2012 Azerbaijan Olympic Team



AZƏRBAYCAN RESPUBLİKASI
GƏNCLƏR VƏ İDMAN
NAZİRLİYİ

REPUBLIC OF AZERBAIJAN
MINISTRY
OF YOUTH AND SPORT

Bakı, AZ1072, Olimpiya küçəsi,4 E-mail: mys@mys.gov.az Tel.: 4656442, Faks: 4656438

№ 4532/R-05/21 · 20 12 2013-cü il

To: The Organizing Committee for the Rio-2016 Olympic and Paralympic Games

The purpose of this letter is to briefly introduce "Improtex Travel Tours &Conferences".

"Improtex Travel Tours & Conferences" begun its activity in 1991 as the first private tour operator on reception and service of tourist groups in sovereign Azerbaijan.It works successfully and is one of leaders of private tourist business in Azerbaijan.

"Improtex Travel, Tours and Conferences" is the one of the leading tour operator on Azerbaijan travel market, which has gained authority and trust of the population of the country and of the foreign partners.

"Improtex Travel tours and conferences" is the first IATA /the International Air Transport Association/ member in the South Caucasus since 1995, member of the American Association of Tourist Agencies/ASTA/, of the Japanese Association of Tourist Agencies/JATA/, of the International Group of Silk Road Tour Operators /SR Group/, an since this year is member of UNWTO/World Tourism Organization/.

In 2004 and 2008 "Improtex Travel" was chosen by NOC of Azerbaijan as official Travel Agent on service of Azerbaijan delegation on XXVIII Summer Olympic Games in Athens and XXIX Summer Olympic Games in Beijing and XXX Summer Olympic Games in London.

And it's already fourth time as they have been chosen by NOC of Azerbaijan as official Travel Agents of XXXI Summer Olympic Games in the city of Rio de Janeiro .

We are also pleased to introduce you Mr. Aleksandr Guliyev (General Director) and Ms. Latifa Rzayeva (Corporate Sales Manager) as official representatives of this agency.

Sincerely,

Azad Rahimov
Minister,
Vice-president of National Olympic Committee

Leters of Appreciation and Cooperation…



EMBASSY
OF THE CZECH REPUBLIC

TO: **Mr Aleksandr Kuliyev**
Director
Improtex Travel

No. 1735/2009-la

Tbilisi, 20th November 2009

Dear Mr. Kuliyev,

Following the results of recent accreditation process and granting the accreditations to several other Azerbaijan travel agencies, the Embassy of the Czech Republic in Tbilisi is sending you the Accreditation Certificate specifying the accreditation conditions for your company.

Sincerely,

Olga Horáková
Consul



Velvyslanectví České republiky
v Baku

IMPROTEX TRAVEL
Samed Vurgun Street 16
BAKU

čj. 374/2015-BAKU

Baku, 9 April 2015

Dear Director,

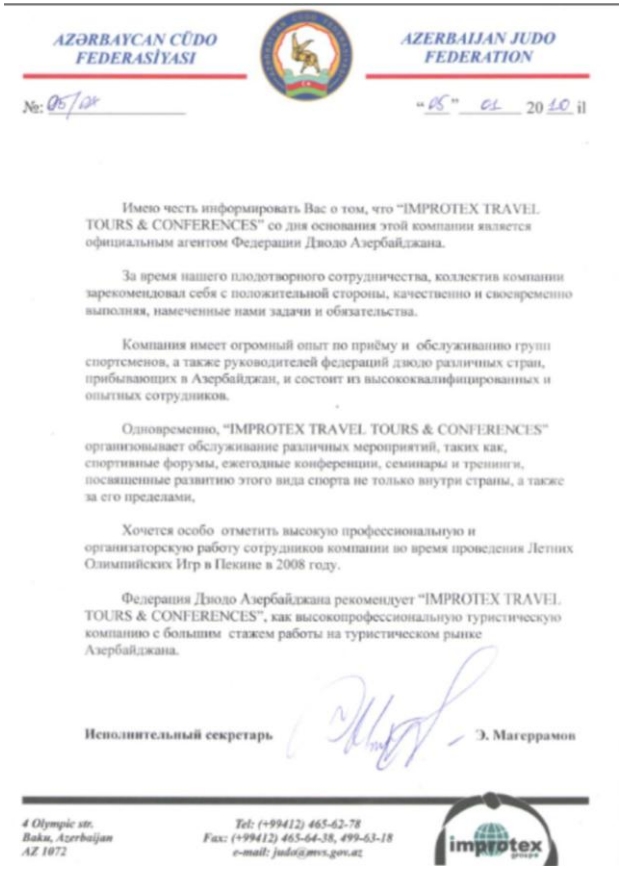
With reference to our Accreditation Certificate № 230/2010/3 I prolonged accreditation of your company till **31 December 2015.**

Your company will be co-operate from **27 April 2015** with Visa Centre of the Czech Embassy in Baku.

With regards

Vítězslav Pivoňka
Ambassador

Leters of Appreciation and Cooperation…



AZƏRBAYCAN CÜDO FEDERASİYASI

AZERBAIJAN JUDO FEDERATION

№: 05/10 "05" 01 2010 il

Имею честь информировать Вас о том, что "IMPROTEX TRAVEL TOURS & CONFERENCES" со дня основания этой компании является официальным агентом Федерации Дзюдо Азербайджана.

За время нашего плодотворного сотрудничества, коллектив компании зарекомендовал себя с положительной стороны, качественно и своевременно выполняя, намеченные нами задачи и обязательства.

Компания имеет огромный опыт по приёму и обслуживанию групп спортсменов, а также руководителей федераций дзюдо различных стран, прибывающих в Азербайджан, и состоит из высококвалифицированных и опытных сотрудников.

Одновременно, "IMPROTEX TRAVEL TOURS & CONFERENCES" организовывает обслуживание различных мероприятий, таких как, спортивные форумы, ежегодные конференции, семинары и тренинги, посвященные развитию этого вида спорта не только внутри страны, а также за его пределами.

Хочется особо отметить высокую профессиональную и организаторскую работу сотрудников компании во время проведения Летних Олимпийских Игр в Пекине в 2008 году.

Федерация Дзюдо Азербайджана рекомендует "IMPROTEX TRAVEL TOURS & CONFERENCES", как высокопрофессиональную туристическую компанию с большим стажем работы на туристическом рынке Азербайджана.

Исполнительный секретарь Э. Магеррамов

4 Olympic str. Baku, Azerbaijan AZ 1072

Tel: (+99412) 465-62-78
Fax: (+99412) 465-64-38, 499-63-18
e-mail: judo@mvs.gov.az



AZƏRBAYCAN RESPUBLİKASININ MƏDƏNİYYƏT VƏ TURİZM NAZİRLİYİ

MINISTRY OF CULTURE AND TOURISM OF THE REPUBLIC OF AZERBAIJAN

Bakı şəh., AZ 1000, Hökumət Evi
Baku, AZ 1000, Government House

E-mail: mugam@culture.gov.az

Tel.: (99412) 493-43-98; 492-05-92
Faks: (99412) 493-56-05; 492-98-41

№ 13/11 "07" 01 2010 il

Мы информируем, что «IMPROTEX TRAVEL TOURS & CONFERENCES» является официальным туристическим агентом Министерства Культуры и Туризма Азербайджана со дня основания.

За время сотрудничества, коллектив компании зарекомендовал себя с положительной стороны, четко и вовремя выполняя поставленные перед ним задачи.

Компания имеет большой опыт по приему и обслуживанию групп прибывающих в Азербайджан и укомплектована штатом квалифицированных и опытных сотрудников.

Только в 2009 году «IMPROTEX TRAVEL TOURS & CONFERENCES» обслужил более 50 международных мероприятий, проводимых по линии Министерства в Азербайджанской Республике.

Министерство Культуры и Туризма рекомендует «IMPROTEX TRAVEL TOURS & CONFERENCES», как высокопрофессиональную туристическую компанию с большим стажем работы на туристическом рынке Азербайджана.

Управляющий делами
Министерства Культуры и Туризма К. Казымов

Thank you for your attention!

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| Baku, Azerbaijan| www.improtex.travel