

OUR PORTUGAL

BUZZ
unveiling Portugal


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Our care and attention



WHO WE ARE

Established in 2008, Buzz DMC has put together a young, experienced and highly-skilled team with extensive local knowledge based at its 4 offices (Lisbon, Faro, Funchal and Ponta Delgada), able to provide its clients with the best and most value for money solutions, either for Incentives, Shore Excursions, Conferences or Leisure (for individuals, charter operations or groups).

Unveiling to our clients the best Portugal has to offer, its authenticity and yet simplicity, Buzz is different because it proposes what few dare to. From the local tavern to the cork factory, from a surf workshop to an out-of-the box and unique venue, Buzz offers your clients experiences that can only be found in Portugal. We differentiate with the difference of our Destination..



MISSION

To provide added value, quality services to its clients and to enhance its reputation as the DMC of choice for an increasing number of operators.

By taking advantage of its intimate knowledge and expertise of lesser-known destinations in Portugal, Buzz DMC allows its clients to add more innovative and even more memorable experiences to their core offerings.


PRAZERES 28

OUR SERVICES



At Buzz DMC you'll find a multilingual staff, experienced and specialized to supply you with:

- Individual bookings, both taylor made packages (city break or fly & drive packages) concierge services for individual guests, 24/7 local assistance to a wide choice of ad-hoc solutions for Tour Operators.
- Nationwide quality recognized contracting ability
- Competitive and creative group offers, thematic tours, ad-hoc groups or group chain programs or own fix departures programs.
- Highly detailed shore excursions for Ocean Cruises
- Pre and Post Cruise Programs both for River as to Ocean cruises
- Turnaround services
- Incentive programs, where authenticity meets out-of-the box activities and solutions
- Careful choice of local guides and hostesses
- State of the art technology for Conferences and Conrgresses

OUR KNOWLEDGE



SHOREX & PORT SERVICE

Our attention to details will not be unnoticed

Both for Ocean as for River Cruises, Buzz DMC has become a favoured local partner for some of the most prestigious cruise lines thanks to our careful selection of highly-skilled guides to lead our tours, the precise training of our check-in agents, to our modern fleet of buses, attention detail and deep know-how.



LEISURE OPERATIONS

Our passion will teach you the meaning of Saudade

Outstanding contracting ability, allied to impeccable service throughout Portugal and true value for money makes Buzz DMC one of the most reliable DMCs in the country. Local 24/7 assistance for your clients combined with our in-depth knowledge of the country, ensure we offer the most comprehensive service.



COACH TOURS

Our secret places will make your programs unique

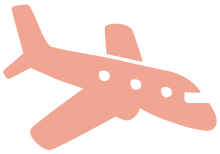
Our coach tours department provides each tour operator with a single and unique product solution, value for money package and strict quality control to ensure success and client satisfaction above market expectations.



GROUPS

Our authentic programmes will unveil you our home

Combining creative programmes with the most competitive rates on the market and the most demanding quality control standards, Buzz DMC offers its clients a unique and yet wide selection of tours.



MEETINGS & INCENTIVES

Our out-of-the-box solutions heads you to WOW

By offering the most original and yet authentic programmes, constantly seeking new products and out-of-the-box ideas to deliver events of the highest quality and greatest success, Buzz DMC has become one of the leading M&I DMCs in the country.



PROFESSIONAL CONFERENCE ORGANIZER

Our precision leads you to success

Buzz DMC's fully dedicated Congress department has an outstanding reputation for the rigor, efficiency and state-of-the-art technology the company employs in delivering high-quality services.





OUR TEAM IS OUR SOUL

A young and enthusiastic team available to assist 24/7, always close at hand and ready to listen and suggest creative and added-value solutions for the most demanding request with traditional Portuguese warmth and hospitality.

MICAELA RODRIGUES
Office Manager - Azores

Genuine is the experience that Buzz offers to all guests that visit Portugal...
Every day, our goal is to give you the best! We plan your trips as if they are for our family or friends. We want you to leave, wishing to come back again!
Our expert team works constantly to make you feel welcome and have a real taste of our culture. We truly believe that small details make great experiences.

CLÁUDIA LOUÇÃO
Head of Leisure

We just cannot stand still! We are constantly thriving to anticipate the client's needs; we love to learn and discover; we love to create, to innovate and to venture into new challenges and objectives. There is never "too high" a goal or an unreachable objective – that is why we are a dynamic company.

CRISTINA GOUVEIA
Office Manager - Madeira

With more demanding and experienced guests, Buzz believes, more than ever, that going local, being local, having the knowledge and the passion for the destination, is key to providing the visitor enjoyable experiences through more meaningful connections, and a greater understanding of the local culture, social and environmental issues.
At Buzz, we want to enable our customers to experience, celebrate and respect the destination as if they were a part of it, as if they were locals!

LUÍS GAMA
Head of M&I and Congresses

Together, we are one!
At Buzz, I discovered that we are not only seen as a resource, but as human beings. It's not just about maximising profits, but also investing in us, helping us to achieve our highest potential and purpose. In the end, the result can only be positive!
Open-mindedness and respect for our weaknesses and strengths, as well as working together cooperatively, is the key to our success!

PAULA GABOLEIRO
Finance Unit Manager

Being trustworthy and recognised for our dedication is what drives us.
We're more than just a company that provides local services to our clients, we're business partners and long-term business relationships are what we seek most.
For us, our daily work is a permanent new challenge, each client a new motivation and each new project the birth of a new passion.
Our clients are our only priority!





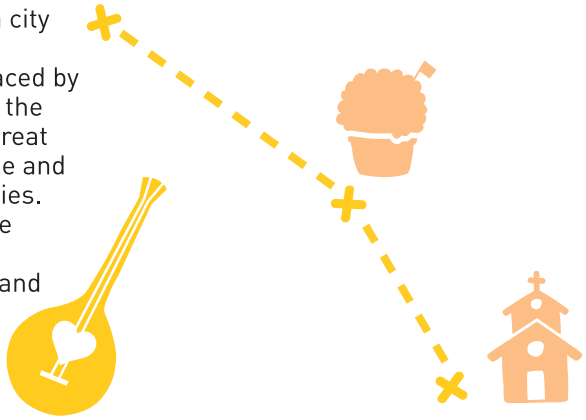
OUR OFFICES

Covering and operating in the entire Portuguese territory, Buzz DMC has 4 offices in total, its head office in Lisbon, and 3 branch offices in Faro (Algarve), Funchal (Madeira Island) and Ponta Delgada (the Azores).

LISBON

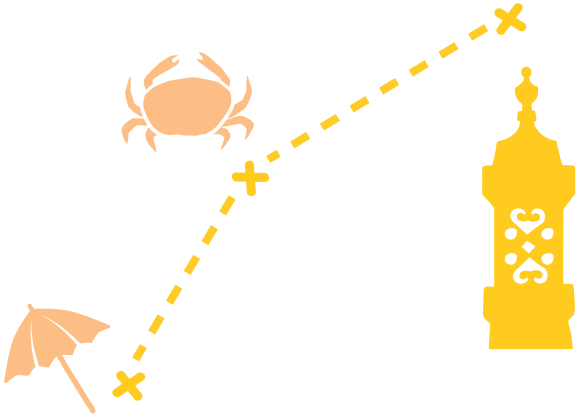


Portugal's capital, Lisbon, is a city with more than 1,000 years of history. Built on 7 hills, embraced by the Tagus River and kissed by the Sun, Lisbon is a city of light, great historical and cultural heritage and one of Europe's most lively cities. In the vicinity, the "Portuguese Riviera" Estoril and Cascais, UNESCO World Heritage Site and "Garden of Eden", as Byron described it: Sintra.



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ALGARVE



The Algarve, the southernmost region of the country, is an internationally renowned holiday destination which, slowly, is becoming more and more popular for corporate events. Year after year elected as the best European Golf Destination, with a wide variety of hotels, sandy beaches and breathtaking landscapes, and fabulous cuisine, the Algarve is definitely one of Portugal's banners for tourism.



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www.portugaldmc.buzz

WELCOME

MADEIRA ISLAND

Known as the Garden of the Atlantic since the 19th century, Madeira has been the destination of choice for many travellers including some very well-known people such as Winston Churchill or the Empress Sissi. With mild weather and fabulous flora, Madeira is the perfect destination for a holiday, one of the cruises' best destinations, or for an out-of-the-box incentive.

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THE AZORES

Nine fantastic islands, all different and yet with a lush green common to all, the Azores is, today, one of Europe's most spoken-about destinations. Ideal for those who love nature, trekking or whale watching, the Azores surprises every visitor with its beautiful lakes, the city of Angra do Heroísmo (UNESCO World Heritage Site) or the world-famous gin at Peter's bar.

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