The Largest Indonesian Network

www.pactoltd.com



TTG AWARDS WINNER
BEST TRAVEL AGENT IN INDONESIA
2016, 2012, 2011, 2010, 2009



THE BEST
DESTINATION MANAGEMENT COMPANY



Travel Awards 2013
BEST DMC
WORLDWIDE

wonderful
indonesia

A Word About Us

Operating since 1967, Pacto is a paradigm of stability in the fast – paced world of destination travel.

Starting off as a pioneering tourism company with a fledgling network across the Indonesian archipelago, today Pacto is the nation's top DMC with a diversified global portfolio and multiple award winning service.

Our designated specialists are uniquely placed to cover every major market, seamlessly integrating our partners' requirements with Pacto's vast network of outstanding local providers.

We believe that delivering efficiency and quality of service is essential in the increasingly complex travel and tourism market place.

Key Benefits of Pacto Network

Pacto offers superior purchasing power through our centrally standardized product, quotation, reservations and accounting systems.

Our state of the art B2B online reservation system provides efficient real time management of all land travel and hotel reservations, including live links to all partner systems.

Pacto presents all quotations to our clients within 24 – 48 hours.

When handling even the most complex of arrangements, we always provide our clients with progressive and timely updates.

Pacto's broadly integrated systems afford our company the exclusive ability to negotiate competitive rates year round, enabling a positive contribution to our partners' bottom line.

Pacto is determined to be the most cost-efficient operator in the industry.

Exceptional Product

Sourced from the top providers throughout Indonesia, our collection of accommodation and tour options is second to none.

Whether international chains, deluxe private villas or charming family hotels, Pacto has something for every level of travel.

The growing popularity of destinations in Lombok, Kalimantan, and Komodo is firmly supported by Pacto's vast network of professional subcontractors throughout Indonesia.

Our dynamic team stays on top of the latest market trends, continuously updating our product range.

Dedicated Staff

Pacto's product team of motivated and experienced travel professionals is our most important asset.

Each and every member knows their respective travel sectors in meticulous detail, constantly travelling throughout their regions; ensuring unceasing improvement of our products while maintaining the highest level of customer service.

Pacto conducts two company wide training sessions for the staff yearly to continuously update professional development.

All dedicated staff are university graduates having at least three years related experience prior to joining the Pacto team.

Security and Stability

Pacto's level of integration includes the ability to expertly handle a comprehensive range of specific customer needs.

Our company is committed to respecting all local and national cultures, customs, laws, and of course the spectacular natural environment of Indonesia.

Our partners enjoy the security of working with Pacto as the only Indonesian DMC protecting their valued guests with comprehensive liability insurance.

Excellence Partnership

As Pacto strives for maximum efficiency, we simultaneously deliver the maximum value to our partners.

Your satisfaction is our greatest reward.

Pacto is proud to acknowledge the successful synergy of our staff and many valued clients; a synergy that has established Pacto as the leading tourism – related services organization in Indonesia today.

Destination Management

At Its Best

Office
Jl. By Pass Ngurah Rai, No. 141
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+62 361 288 703 f

Head Office
JAKARTA

Network
MEDAN, JAKARTA, BANDUNG
YOGYAKARTA, SURABAYA, BALI

pacto
DESTINATION MANAGEMENT