COMPANY PROFILE



TRAVEL
CONNECTION
MALDIVES



INTRODUCTION

Travel Connection Maldives was founded in 2008 and operates 3 hotels in Maldives.

TCM's three premiere hotels in Male' City have received international acclaim for their excellent service and high calibre quality.

These hotels combine state-of-the-art facilities with the personal touch of dependable service by caring stewards. These hotels are certainly an ideal choice for both business and leisure travelers.

An excellent choice for all visitors to heart of Maldives - Male City.

> **TCM offers many enchanting getaway opportunities: including luxury holidays, honeymoons, family holidays, wedding getaways, diving, surfing, adventure, private island excursions, and cruises in the Maldives area as well as SriLanka.**



OUR SERVICES

Customer Care

The team at Travel Connection Maldives continuously strives to ensure guest satisfaction through our specialized complaint management system. Any in resort issues that may occur are professionally and efficiently handled by our dedicated stewards and staff. Any questions and requests are quickly and efficiently catered to by our experienced and multi-lingual customer care team.



Accommodation

We provide the top-of-the-line accommodation at every category. We provide low-budget self-catering units as well as exclusive deluxe hotel-rooms, villas and special accomodation arrangements for competitive rates.



Resort Bookings

TCM's reservations Department consists of experienced and skilled team, with in-depth knowledge of the products, with focus in attending to every individual need of tour operators. The team at our reservation section are available for your call 24 hours a day and 7 days a week through out the year. Get in touch with them by phone +960331877.





Cruises Ground Handling & Shore Excursions

TCM also take pleasure in providing shore excursions, ground operations for all ports-of-call in the Maldives and Sri LankaLanka to international cruise companies.

We pride ourselves in providing the best components that make enjoyable and safe shore excursions and cruises for our guests.

Our staff will be on hand during our cruises, and our guests will be taken under the wing of licensed tour guides to ensure the safest and most memorable experiences during their cruise.

Services and Programmes Provided

- Shore excursions from all ports of call in the Maldives and Sri Lanka
- Tailor-made Tours for each individual cruise line
- Ground handling and turnaround operations
- Pre- and post-cruise packages
- Hospitality desks
- Itinerary and schedule proposals for cruises.
- Exclusive & DeluxeTours.







GROUPS MICE & INCENTIVES

Within our company, there is an incorporated Department, specialized in the organization of leisure groups and MICE. Our team consists of multilingual and dynamic professionals, having an extensive experience and knowledge of all aspects of tourism and in-depth understanding of the destination of Maldives, its local facilities and services on offer. They are dedicated to cater any requirement with the most flexibility for any custom designed packages regardless the size of the group (from small special interest groups to extended congresses) in order to meet any group specification and budget restriction. We emphasize on creativity, cost-efficiency and excellence in designing, planning and implementing outstanding grouptravel, corporate meetings, incentivesand special events.
Throughout the years we have built up a vast network of reliable local suppliers and associates with whom we have strong strategic partnerships: we work closely with more than 60 Resort Hotels, all types of dining venues, activity providers, venues, licensed guides etc...All over the Maldives.

- Special interest group tours
- Conferences (including audiovisual & technical equipment sourcing, banqueting, venue decor etc...)
- Team building activities
- Cocktails
- Themed events
- Cargo handling
- Traffic operations
- Executive VIP lounge
- Corporate meeting & incentives
- Event management
- Product launches &presentations
- Gala dinners

Flight ground handling and operations

Travel connection Flight Operations provides cost-effective and professional aircraft ground handling services to both private and commercial airlines.
Our experienced team is committed to deliver professional aircraft ground handling, Fueling, catering, Guest accommodation and crew care services in a cost-effective approach for our airline partners. We ensure to deliver services that are efficient, secure and timely.

Our 24 hours/ 7 days a week, Aircraft ground handling services include

- Parking slots,
- Ramp services
- Aircraft security
- Mobile phone rental
- Diplomatic clearances
- Chartering flights
- Aeronautical information data
- Fuel services
- Cargo handling
- Traffic operations
- Executive VIP lounge
- Catering and cleaning services
- Rapid landing permits and overfly permits
- Flight planning services, weather breifing & NOTAM
- Accommodation and transport for passengers and crew
- Passenger & Crew handling with check-in, gate, departure, arrival and transfer services







TRAVEL CONNECTION MALDIVES

Travel connection Maldives was formed in February 2013 with key focus of giving attention to detail in providing quality service. Our strength lies in our dedication to proactively work to ensure our team, methods, process and services evolves aligned with the rapidly changing market. Travel Connection Maldives is all about: knowledge, experience, cultural background, creativity, imagination and harmony.

OUR GROUP OF HOTELS

1. **Surfview Raalhugandu** - *22 Rooms*
   H.Loajehiaage, Majeedhee Magu, Male City
2. **Laguna Boutique** - *12 Rooms*
   Hulhumale

OFFICE

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