
COMPLETE
SERVICE
INTERNATIONAL TOURIST COMPANY
INTERNATIONAL TOURIST COMPANY

ABOUT COMPANY

International Tourist Company **«Complete Service»** was established in 1999. ITC **«Complete Service»** is one of the founders and Board member of Kazakhstan Tourism Association.



ABOUT COMPANY

COMPLETE SERVICE
INTERNATIONAL TOURIST COMPANY

KTA
KAZAKHSTAN TOURIST ASSOCIATION

EXPO 2017 ASTANA
FUTURE ENERGY



The International Tourist Company "Complete Service" is one of the leading full-service tourist companies in Kazakhstan founded in 1999.





Nowadays ITC "Complete Service" has a head office in Almaty and a branch office in Astana that enables the provision of a range of services throughout Kazakhstan.

ITC "Complete Service" is awarded **"The Best tourist company of Kazakhstan"** on inbound within the competition **"National Tourism Awards 2018"**



Since its foundation, the company has accumulated an enormous experience in organization and development of special programs, conducting of business seminars, conferences, international exhibitions, world sports events, including the Olympic and Asian Games.



The 1st place in the city competition among tourist companies of Almaty **"The Best Almaty tour operator on inbound tourism"** in 2015.

In 2015 ITC "Complete Service" was awarded with the **Honorable Badge "Number 1 in Kazakhstan"** for contribution to the development of tourism of the Republic of Kazakhstan by the Hospitality Federation of Kazakhstan and tourism management of Almaty.

The 1st place in the competition among tourist companies of Kazakhstan "The best tourist route of the National Company" Astana EXPO-2017" and status of the **Official tour operator of the International Exhibition"Astana EXPO-2017"**.

The **Golden Reward "The Best Tour Operator of Almaty Region"** on inbound tourism 2018 within the compitition of **"Zhetysu Travel Awards"**.

OUR SERVICES

COMPLETE SERVICE
INTERNATIONAL TOURIST COMPANY





WE OFFER THE FOLLOWING SERVICES:

- Organization of individual and group tours;
- Organization of inbound and outbound tourism;
- Hotel reservations and transfers organizing;
- Air ticket reservation on regular and charter flights on any destinations;
- Visa support and registration of foreign citizens;
- MICE tourism;
- Organizing business trips: seminars & conferences;
- Event and Sport tourism;
- Professional guides, interpreters and drivers service;
- Organizing & realization of excursions all over Kazakhstan ;
- International medical insurance;
- Vip service, travel concierge service



OUR PROJECTS

ITC «COMPLETE SERVICE» WAS APPOINTED AS OFFICIAL TOUR OPERATOR FOR:

VI Asian Winter Games Changchun 2007, China.
Beijing 2008: Games of XXIX Olympiad, China.
Vancouver 2010 Olympic Winter Games, Canada
XVI Asian Games Guangzhou 2010, China.
VII Asian Winter Games 2011, Kazakhstan.
London 2012: Games of the XXX Olympiad, Great Britain.
Sochi 2014 XXII Olympic Winter Games, Russia.
XVII Asian Games Incheon 2014, Korea.
EXPO MILANO 2015.
Rio 2016: Games of the XXXI Olympiad, Brazil
28th World Winter Universiade 2017 in Almaty (Kazakhstan).
XVIII Asian Games Sapporo 2017, Japan
EXPO 2017 Astana, Astana (Kazakhstan)
XXIII Olympic Winter Games PyeongChang (Korea) 2018 г.
XVIII Jakarta Palembang Asian Games, (Indonesia) 2018 г.

ORGANIZATION OF INTERNATIONAL TOURIST EXHIBITIONS ON REQUEST OF MINISTRY OF TOURISM OF REPUBLIC OF KAZAKHSTAN:

BITE 2010, 2011 Beijing, China
JATA 2010, 2015 Tokyo, Japan
EMIT 2012 Istanbul, Turkey
ATM 2012, 2013, 2014 Dubai, UAE
ITE 2012 Hong Kong, China
Intourmarket 2015, Moscow, Russia



ABOUT KAZAKHSTAN



ABOUT KAZAKHSTAN

COUNTRY Kazakhstan gained independence on December 16, 1991. The capital is the city of Astana.
The state language is Kazakh.

CURRANCY Monetary unit - Tenge.

TERRITORY Kazakhstan is located in the centre of the Eurasian continent. Its territory is as large as 2 million 724,9 thousand square kilometers and accordingly it occupies the ninth place in the world by its size. In the North and West the republic has common borders with Russia - 7 591 km (the longest continuous overland border in the world), in the East with China - 1 783 km, in the South with Kyrgyzstan - 1 242 km, with Uzbekistan - 2 351 km and with Turkmenistan - 426 km.

LAND A large part of the country's territory consists of deserts - 44% and semi-deserts - 14%. Steppes cover 26% of Kazakhstan's territory, forests - 5,5%. There are 8,5 thousand rivers In Kazakhstan. The largest of them are Aral sea, Balkhash, Zaisan and Alakol.

OUR TOURS

COMPLETE SERVICE
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- The “2 capitals Almaty & Astana” cultural tour.
- The National Parks Tour (Charyn, Ile - Alatau, Altyn Emel National Parks);
- The Photo Tour - Charyn, Camel Farm, Big Almaty Lake, Colorful Mountains of Aktau;
- The Industrial and educational tours - Baikonur Cosmodrome, Bogatyr Coal Mine, Semipalatinsk Nuclear Range;
- Event tours in Almaty - apple harvesting and The Aplle Fest in September;
- The Motor rally - “Revival of the Silk Road Kazakhstan - Kyrgyzstan”;
- The Ethnographic tour with a visit to the Kazakh Aul (ethnographic village);
- Fishing at the Ili River, Lake Balkhash, Lake Alakol;
- Extreme Jeep tours in the steppes, deserts and high mountains;
- The Entertaining-cultural tour - Almaty-Kapchagai - Astana - Borovoye;
- Adventure tour - by cars, buggies, helicopters, horses and by foot - waterfalls; trout farms, The Kolsay lakes, The Assy Plateau, The Charyn Canyon, The Singing Barkhan, The Tamgaly Tas Petroglyphs, Nomads City. The Chalky plateau in Magyshlak;
- The Ornithological tour – the Kapchagai reservoir, The Altyn Emel Park, The Sorbulak Lake, The Topar lake, The Kurgalzhinsky reserve;
- Student tour with campus accommodation.
- Tourist packages to Lake Alakol by “Turan Express” train.

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Almaty and Astana Tour

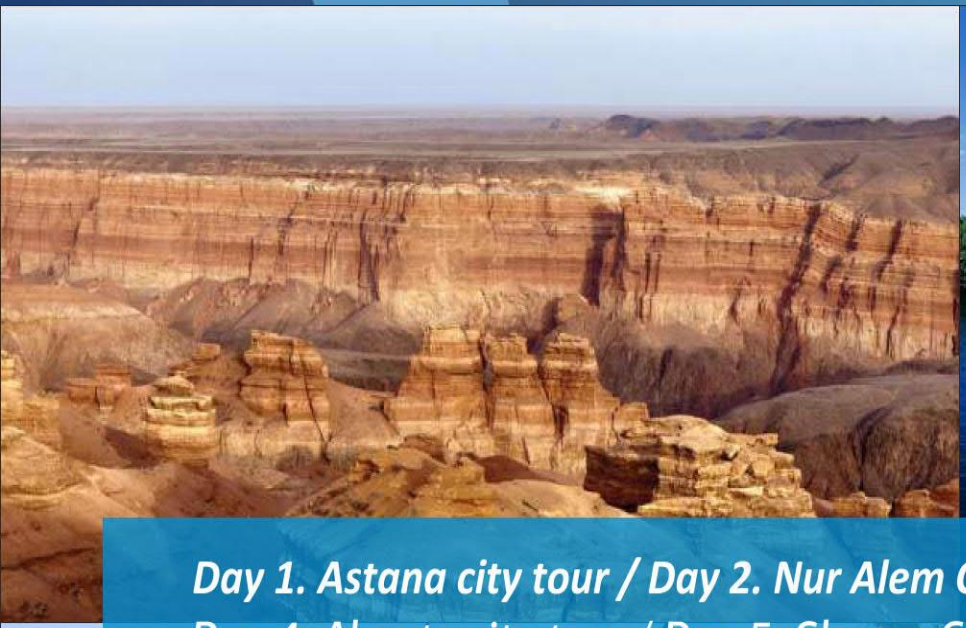
TWO CAPITALS OF KAZAKHSTAN

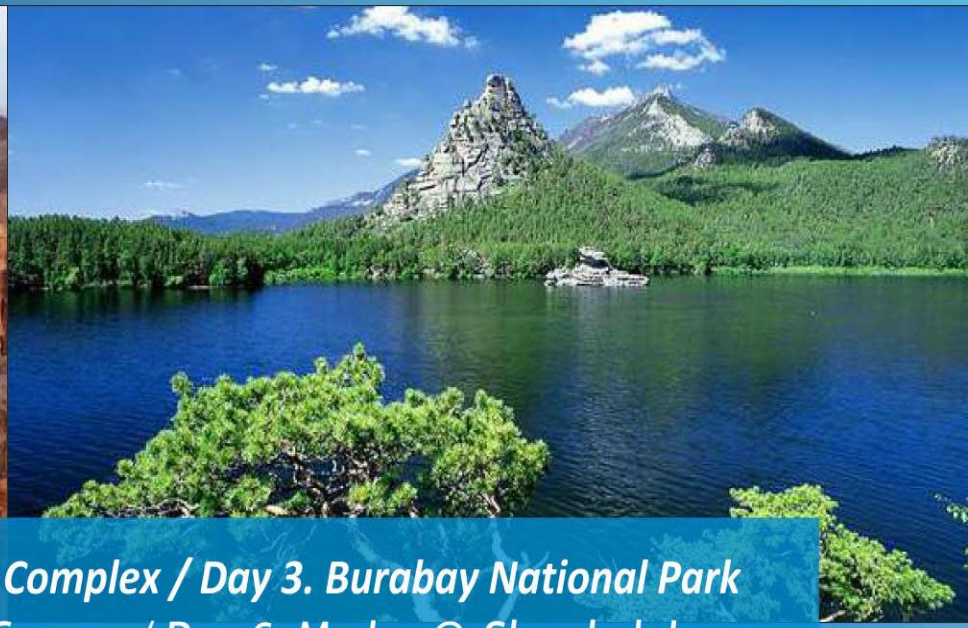
Duration: 6 Days



OUR TOURS

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Day 1. Astana city tour / Day 2. Nur Alem Complex / Day 3. Burabay National Park
Day 4. Almaty city tour / Day 5. Sharyn Canyon / Day 6. Medeu @ Shymbulak



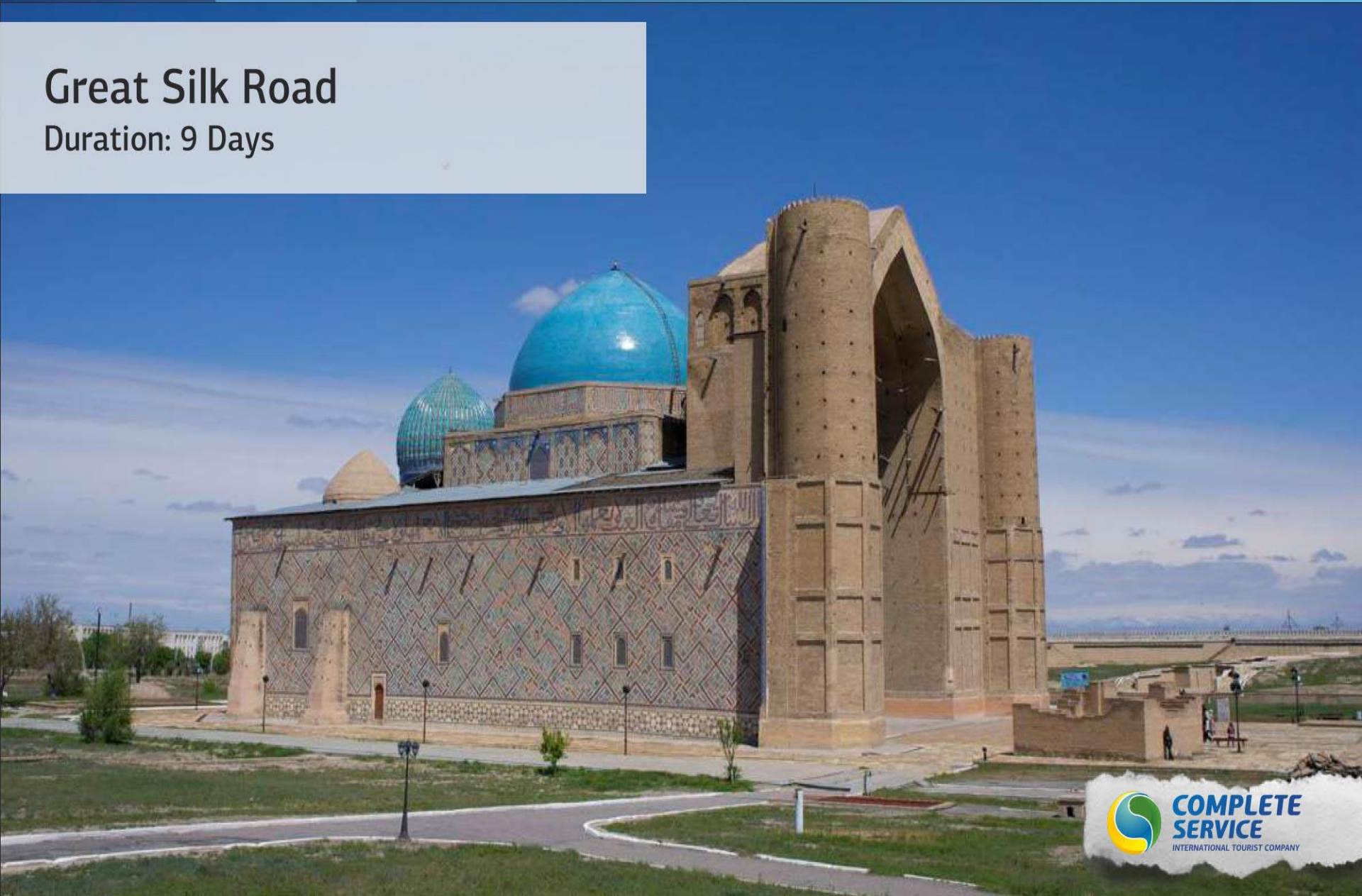


OUR TOURS

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Great Silk Road

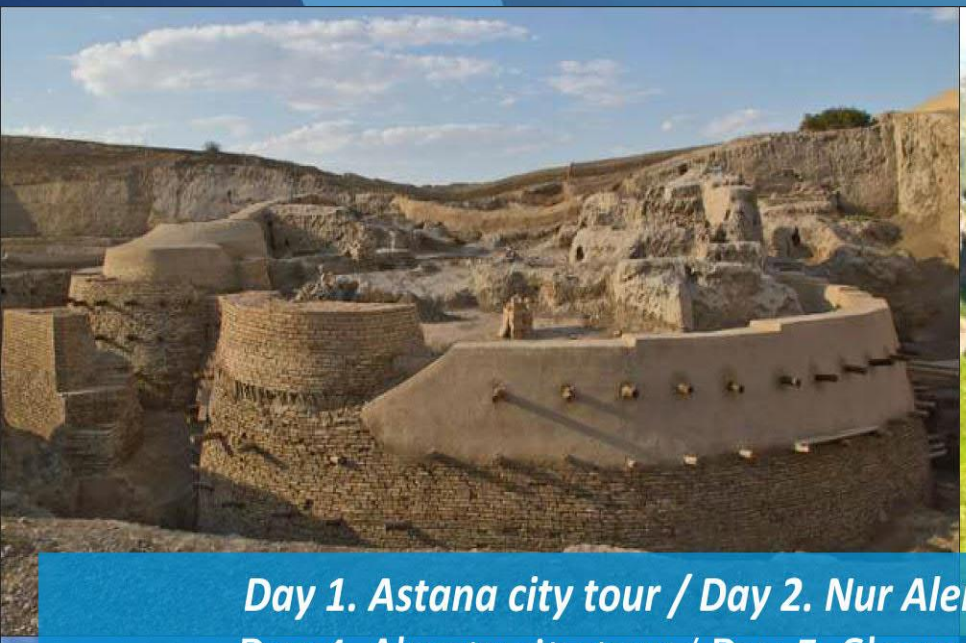
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OUR TOURS

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INTERNATIONAL TOURIST COMPANY





Day 1. Astana city tour / Day 2. Nur Alem Complex / Day 3. Burabay National Park
Day 4. Almaty city tour / Day 5. Sharyn Canyon / Day 6. Medeu - Shymbulak
Day 7. Turkestan and Otyrar / Day 8. Sairam-Ugam National Park / Day 9. Shymkent city tour





THE ACTIVE TOUR

COMPLETE SERVICE
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Duration: 8 days / 7 nights
Season: April - November
Accommodation: 3*/4*/5*
Meals: BB/HB/FB
Transport: MB Sprinter/ Tourist bus





THE APPLE TOUR

COMPLETE SERVICE
INTERNATIONAL TOURIST COMPANY



Duration: 6 days / 5 nights
Season: Autumn
Accommodation: 3*/4*/5*
Meal: BB/HB/FB
Transport: MB Viano/ MB Sprinter/ Tourist bus





"BAIKONUR – THE PLANET IS LOOKING UP“ TOUR

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Duration: 4 days / 3 nights
Season: All year
Accommodation: 3*/4*/5*
Meals: BB/HB/FB
Transport: MB Sprinter/ Tourist bus
Note! Annually six manned Soyuz spaceships with crews for the international space station start from the Baikonur cosmodrome. To supply the ISS with food, fuel, scientific equipment, about 4-6 launches per year of cargo vehicles "Progress" are made.





THE PHOTO TOUR

COMPLETE SERVICE
INTERNATIONAL TOURIST COMPANY





Duration: 6 days & 5 nights
Season: Spring
Accommodation: 3*/4*/5*
Meals: BB/HB/FB
Transport: MB Sprinter/ Tourist bus









ASTANA EXCURSIONS

COMPLETE SERVICE
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- **"Healthy generation - is the future of the capital!":** An excursion to the sports facilities of the city.
- **"Lights of Astana's Night":** a boat trip on the Yesil river
- **«Art Astana»:** Excursion on objects of art
- **«Smart Astana»:** Excursion on the objects of science



ALMATY HOTELS

COMPLETE SERVICE
INTERNATIONAL TOURIST COMPANY

We provide hotels of different categories









ASTANA HOTELS

COMPLETE SERVICE
INTERNATIONAL TOURIST COMPANY

We provide hotels of different categories









TOURS (STARTING FROM 5 DAYS)

COMPLETE SERVICE
INTERNATIONAL TOURIST COMPANY

RIXOS
KAZAKHSTAN



TRANSPORTATION SERVICES

COMPLETE SERVICE
INTERNATIONAL TOURIST COMPANY

- Excursion buses for 48-50 seats;
- Buses for 18-20 seats;
- Minivans for 8-10 seats and cars;

- Transfer;
- Hourly rent
- Cars from Economy category to VIP category



THANK YOU FOR YOUR ATTENTION!

COMPLETE SERVICE
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TOUR.COMPLETE.KZ

inbound@complete.kz