EXOTIC HOLIDAY
★ Mauritius ★

TOUR OPERATOR DMC
BRN: C12111157, LICENCE: 10564
WWW.MAURITIUSEXOTICHOLIDAY.COM



AIRPORT TRANSFER



ACCOMMODATIONS











EXCURSIONS



CAR RENTAL



Exotic holiday

MAURITIUS

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WELCOME
TO EXOTIC HOLIDAY (MAURITIUS)

Exotic Holiday (Mauritius) is an inbound tour operator (Destination Management Company) licensed by the Mauritius Tourism Authority. One of our main objectives is to satisfy the needs of our guests as well as exceed their expectations. Since our inception, we have always given much importance to quality of services. We care for each one of our guests in the most professional manner.

Our mission is to provide an exotic holiday in our paradise island to our esteemed guests, by means of an array of personalized quality services.

Our Philosophy

Our philosophy is to create concrete, successful and long term partnerships with tour operators worldwide by offering tailor-made holiday packages and services.

Enjoy the beauty of our exotic island with Exotic Holiday (Mauritius). We will take our guests to an unforgettable holiday experience on a discovery of our incredible Mauritius.



WHY EXOTIC HOLIDAY (MAURITIUS) ?

24 HOUR ASSISTANCE

We provide 24 hour assistance to our guests from their arrival to Mauritius till their departure. Our dedicated representatives will keep regular contact with our guests to ensure that their exotic holiday is going on smoothly. Our guests may contact our representative who is readily available and will ensure a timely response to any queries or requests.

CUSTOMER CARE COMMITMENT

We are very meticulous with the services that we provide to our guests including services offered through our service providers. We are very precise in the selection of our service providers, ensuring that each one fulfils our guests' expectations. From low budget to high budget accommodations, we look for partner with properties that are offering good location, quality services and facilities required by our clients. We make it a must to visit every location, try the services, activities and facilities before offering them to our guests. This is to ensure quality, safety and value for money for our guests.

BEST PRICES

Exotic Holiday aims to provide the best prices to its guest which implies making quality services available at affordable prices. In this way, clients with low budget may endeavour to enjoy quality holidays with us. Also, we have built strong relationships with our hotels partners, car rentals partners, sightseeing and activity suppliers thus allowing us to provide our guests with holiday packages priced within a wide range of prices so as to suit the budgets of a greater number of guests.

DEDICATED & PASSIONATE TEAM

We have a dedicated team who has a great knowledge of Mauritius, its attractions and cultures. Our team members, who are our main assets, are multilingual and they take all necessary steps to ensure that our guests have a pleasant and memorable holiday. The staffs of Exotic Holiday are well trained to be the personal holiday consultant of our guests. The representative assigned to their service maintains his assistance throughout their holiday. Our staffs undergo regular training to deal effectively with every possible requests that our guests may have.



You are just a step away from a unique holiday experience !

FLEXIBLE & TAILOR-MADE HOLIDAY PACKAGE

Exotic Holiday also provides customized holiday packages, as per specific requests of the guests, be it for only one person, couple, family or among friends. Additionally, we arrange for specific packages for particular events ranging from anniversary, wedding, honeymoon, leisure, school's holidays, groups and incentives, Christmas to New Year Holidays. We provide unique holiday packages designed by our guests for them, as per their budget and wants. We work with our guests in every steps of their holiday to provide options and advice in an openly and friendly manner.

RELIABILITY, QUALITY & VALUE

Exotic Holiday takes pride in its high standard services that it provides to its esteemed guest. It offers not only a variety of quality services but also ensures value for money. We suggest our guests the best options available to suit their requirements and offer them our honest opinions. Exotic Holiday provides reliable and trustworthy services to all its guests. Our wish is to create long lasting relationships with each of our guests

INNOVATIVE VISION

Exotic Holiday is constantly looking for means to revise and improve its tours and other services provided to its guests in the most effective manner. It looks into the development of new itineraries. We take all feedback received from our guests very seriously. In addition to the receipt of a questionnaire after their holiday, all customers who contact us receive a personalized response to their feedback from our staff. The latter investigates and acts upon the comments received from our guests. This process aims to continuously improve our services. We look forward to hear from you soon for an exotic holiday.

RESPONSE WITHIN 12 HOURS

The staffs of Exotic Holiday are well trained so as to reply to all possible queries within 12 hours in the most effective and professional manner. Also, they are trained to deal with urgent queries and contingent situations.



RESERVATION

Our Reservation Department handles all reservation requests of our partners. Rest assured that all requests and queries from our partners are attended to in a timely manner.

HOTEL CONTRACTING

Exotic Holiday (Mauritius) has built strong relationships and reputation with our hotel partners. We are able to provide to our partners interesting rates and advantageous conditions. Our team will assist our partners throughout the process from contract negotiations till their conclusion and we shall inform them of special offers and other available discounts.





SALES ASSISTANCE

In order to better understand and promote our services, Exotic Holiday (Mauritius) will provide to our partners the required assistance in their sales. This assistance is in the form of different types of special offers and expert advice on our wide options of accommodations, holiday packages and business packages. Our dedicated team will help our partners choose the best solution for their clients. Our purpose is not only to sell but also to help our partners in matching the requirements of their clients with the services which is most adapted to them.

HOTEL REPRESENTATIVE

In order to assist our guests during their stay in our paradise island, Exotic Holiday (Mauritius) puts at their disposal a warm and dedicated Hotel Representative. The latter commits to making sure their stay runs smoothly. These measures are taken to ensure that our guests spend memorable holidays in Mauritius.



ACCOMMODATIONS

Exotic Holiday (Mauritius) provides a wide range of accommodations for different tastes and budgets. The choice of accommodations ranges from hotels (3 stars, 4 stars, 5 stars and 5 stars luxury), bungalows, apart'hotels, luxury accommodations, nature lodges to business hotels. We offer accommodations which are ideal for families, couples and single travellers.

Since the choice of accommodation for a holiday is a crucial decision, our qualified team will assist and guide our guests in choosing their accommodation based on their requirements. While selecting the said accommodation, a number of factors should be considered including the following: location, affordability, convenience and security. We are meticulous in recommending the accommodation ideal for our guests. We understand that our guests are travelling away from their home and we are here to provide them the accommodation which not only fit their requirements but also ensure their safety and security. We handpick accommodation partners that provide properties offering good location, quality services and facilities required by our guests. In order to ensure quality, safety and value for money, the team of Exotic Holiday (Mauritius) makes it a must to visit every location, try the services, activities and facilities before offering them to our guests.

Having built strong relationships with our hotels partners, we are able to provide our guests with different types of accommodations within a wide range of prices.

Exotic Holiday (Mauritius) provides accommodations which are ideal for families, couples and single traveller who want to either relax, enjoy some animations or experience new adventures in our paradise island. As for business clients, we propose business accommodations which are most suitable for them depending on their needs.

For people looking for the ideal accommodation in our paradise island then they are at the right place. Exotic Holiday (Mauritius) will work out the best options for them.



GREETINGS AND ASSISTANCE

After a long and tiring journey, the team of Exotic Holiday (Mauritius) will welcome our guests with a warm smile and do their best so as to make them feel at home. We have dedicated staffs to provide both greeting and assistance services. We attend any particular request that our guests may have concerning their holiday with us, be it a particular activity or any other requests. The assistance services include the following:

- Regular Visit from Exotic Holiday (Mauritius) Representative during the whole stay. On the same day of arrival, our guests are provided with the essential emergency contact including the contact details of their dedicated representative who is always available in case they have any query or urgent matters. A first courtesy visit is conducted on the day following arrival so as to ensure the smooth running of the stay at their chosen place of accommodation.
- Verification of flights by Exotic Holiday (Mauritius) Representative so as not to burden our guests with all these formalities. In case of any change in timing of the flights or any other changes relative to the flight, our guests are informed accordingly.
- A departure message is delivered to our guests in their room one day before departure.
- On departure, our representative provides to our guests the required assistance at the airport. Arrangements are made so that the guests reach the airport 3 hours prior to the schedule time of the flight, as it is the requirement by most of the airlines.
- Exotic Holiday (Mauritius) attends any particular request that our guests may have concerning their holiday with us, be it a particular activity or any other request. Rest assured that our team will guide and assist our guests to ensure the smooth running of their holidays in our paradise island.

Be our guest and enjoy a unique experience of how a successful holiday or business trip should be with Exotic Holiday (Mauritius).

AIRPORT TRANSFER

Exotic Holiday (Mauritius) provides transfer services to and from the SSR International Airport, inter hotels and accommodations at different locations across Mauritius. We provide a wide variety of vehicles for airport transfers to suit different tastes and budgets, ranging from minibus, standard private car, VIP private car to Helicopter transfer. We provide the following transfer options:

- Seat-In-Coach Transfer
- Private Coach Transfer
- Comfort Transfer
- Luxury Transfer
- SUV Transfer
- Helicopter Transfer

All our vehicles are:

- Regularly serviced
- Air-conditioned
- Driven by experienced and friendly driver

Rest assured that we have the ideal vehicle as per the requirements of our guests. For those looking for punctual, reliable and affordable airport transfer services, then they have knocked on the right door at Exotic Holiday (Mauritius).

AIRPORT GREETINGS ASSISTANCE

At Exotic Holiday (Mauritius), we understand the feeling that our guests get from being far away from home and we are here to make them feel at home in our paradise island through the warm and friendly welcome of our airport representatives. Our dedicated and well experienced team will handle all their stress through our warm welcome and assistance upon their arrival and departure.

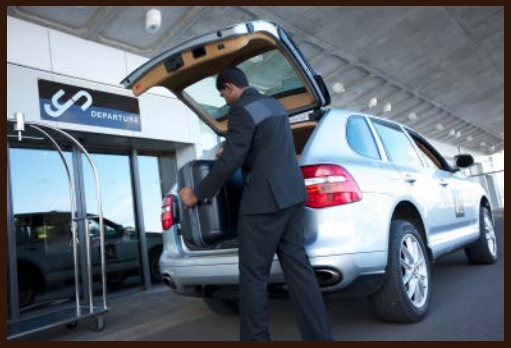






GROUND HANDLING SERVICES

We represent our partners to their clients in the most efficient manner possible through the use of their personalised branding ideas, logos and any other suggestions that the partners may have. We do it your own way with the aim of translating your views to your customers.



LAND & SEA & AIR ACTIVITES

Blessed with amazing landscapes and beautiful beaches, Mauritius is the ideal destination for indulging in various activities. Exotic Holiday provides a wide variety of activities to choose from. Amateur of watersports will be pampered with a wide selection of watersports. Try our amazing land and air activities to experience some unforgettable and enriching moments in our paradise island.



We propose a wide range of land activities ranging from hiking to zip lines and quad-biking among others. For those who wish to live a once in a lifetime experience with an adrenaline pumping sensation? Then do not hesitate to book for the skydiving activity with Exotic Holiday (Mauritius). We also propose a great number of sea activities ranging from glass bottom boat, parasailing, and undersea walk to submarine trips among other activities.



We acknowledge that an excursion is much more than just going out on a trip or activity. Our philosophy is that each and every excursion in Mauritius should be a lifetime experience with good memories.

In order to achieve this result, we offer well trained guides and help our guests choose the activities that best suit each of our guests thus ensuring that they enjoy a unique, thrilling and adventurous holiday while booking with Exotic Holiday (Mauritius).



EXCURSION









SIGHTSEEING TOURS

Vested with amazing landscapes, rich biodiversity and a multicultural heritage, Mauritius is the ideal destination for beautiful and enriching sightseeing tours. Resulting from its volcanic origins and climatic conditions, one can admire the unique seven coloured earth in Chamarel. Our guests can also enjoy a nature walk through our remaining endemic forests or they may wish to discover our diversified cultural origins through sightseeing tours in our museums, religious places and preserved colonial structures. Through our extensive knowledge of the island and experience, Exotic Holiday (Mauritius) organizes interesting and enriching sightseeing tours around our beautiful island. Come and discover the paradise island of Mauritius through our sightseeing tours.

MULTILINGUAL TOUR GUIDE

Exotic Holiday (Mauritius) provides for tour guide who are experienced and multilingual. They will ensure that our tours are well organized and enriching as well. Our tour guides will be ready to answer any query from our guests that they may have during our tours.

EXCURSION TRANSFER

Apart from different types of activities and excursions proposed by Exotic Holiday, we also provide for transfer in different types of vehicles to the destination of the excursion chosen by our guests. They may choose from a variety of vehicles, ranging from standard private vehicles, mini coach to luxury vehicles, as per their choice and requirements.



LUXURY ARRANGEMENT



Exotic Holiday (Mauritius) provides the best options for the luxury holidays of our guests in our paradise island whatever the type of holiday: be it a single traveller, a family or a honeymoon. We offer personalized facilities, outstanding services and exceptional luxurious accommodations. We also provide for VIP airport transfer either in luxury vehicles such as limousines or in helicopter.

VIP AIRPORT SERVICES

Exotic Holiday (Mauritius) proposes a thoughtful and impeccable lounge services to its guests who wish to avail from luxury airport services so as to enjoy, without any stress, a hassle-free arrival and departure at the SSR International Airport. This luxury lounge has been designed for passengers coming from both commercial airlines and private jets. Departure and arrival will no longer be the same thanks to the luxury lounge services. Come to enjoy a unique experience of luxury airport services.

LUXURY TRANSFER

Exotic Holiday (Mauritius) provides luxury transfer services to and from SSR International Airport, inter hotels transfers and accommodations at different locations across Mauritius. We offer a wide choice of modern and luxurious means of transportation with high standard services. Furthermore, the team of Exotic Holiday (Mauritius) provide the level of comfort and facilities that our guests would expect from a luxury transfer, including our dedicated chauffeur services. Our drivers are skilled and trained to deliver a high standard customer service so that they serve our guests in an excellent manner. Exotic Holiday (Mauritius) gives the utmost importance to the safety and security of its guests. The vehicles used for their transfers are inspected and maintained regularly to ensure their safety and to further improve our services. We are ready to satisfy our guests desires in terms of luxury transfer: be it on land or by air luxury transfer services. Indeed, we also arrange for helicopter transfer services, as per their wish. Exotic Holiday (Mauritius) provides a flexible, reliable and punctual luxury transfer services for our guests to enjoy a pleasant drive and a great start to their holiday.

LUXURY ACCOMMODATIONS

Exotic Holiday (Mauritius) provides a wide variety of options for luxurious accommodations with genuine architectural wonders ideal either for business travels or holidays.

Exotic Holiday (Mauritius) set the examples of how an exotic and luxurious holiday should be on a tropical island through our luxury arrangement.



CAR RENTAL

For those who wish to discover the beauty of our paradise island on their own, Exotic Holiday puts at their disposal a number of different types of vehicles for rental all throughout the duration of their holiday at very competitive prices. We provide transportation for different tastes and requirements, as follow:

- Convertible
- Economy Car
- Compact Family Car
- 7 Seater Car
- SUV rental
- Luxury Cars
- Pick up

Our guests may also wish to hire our Chauffeur Services so as to enjoy a relaxed trip all throughout their holiday without the tension of driving.

- 24/7 Best Customer Service
- Best price guarantee
- Choose delivery & Pick Up location





GOLF

Our paradise island is now famous not only for its sun, sea and white sandy beaches but also for its golf courses which are considered as among the best in Africa. International golf tournaments which welcome famous golf players are held in Mauritius. Exotic Holiday (Mauritius) aim to provide a unique golf experience in Mauritius to amateurs of golf. We provide different golf holiday packages involving the different golf courses in our paradise island. The golf courses, set up in different types of landscapes including sea front and mountain ranges, will amaze our guests.

We provide a unique golf holiday experience to our guests through our different services and golf packages.





KIDS' HOLIDAYS

Exotic Holiday (Mauritius) provides holiday packages designed particularly for kids. We now offer a wide range of hotel accommodation which cater for the needs and requirements of kids so as to ensure that they have memorable holidays in our paradise island. Kids clubs are organised so that the children are able to gather and play together in a unique setting. The kids are able to enjoy their own holiday activities and make new friends under the close supervision of well-trained staffs. Special excursions packages designed for families with kids are offered by Exotic Holiday (Mauritius).

SPA & WELLNESS

For those who wish to relax themselves and recharge their batteries, Exotic Holiday (Mauritius) has the solution for them. We provide a wide range of spa treatments in different locations around the island. The hotel accommodations provided by the Exotic Holiday (Mauritius) offer a variety of activities so as to improve the wellness of our guests and help them to relax.

Exotic Holiday (Mauritius) offers our guests a complete spa experience and wellness session which allows them to recharge their battery thus enhancing their well-being.

HONEYMOON

Honeymoons are meant to be beautiful and unique. After several nominations and winner of the Indian Ocean's leading Honeymoon Destination by World Travel Awards, Mauritius has proved to be the perfect honeymoon destinations for our guests. Mauritius is known to be a romantic place. Exotic Holiday (Mauritius) provides a u nique honeymoon holiday in our paradise. Our guests can leave all their stress behind and embark into a unique honeymoon experience. Many surprises are waiting for the honeymooners in the hotels and resorts recommended by Exotic Holiday (Mauritius).

A variety of activities designed for honeymooners are provided ranging from couple spa treatments, candlelight dinner on the beach to romantic excursions.

Rest assured that we will handle everything for our guests to live an unforgettable honeymoon.



WEDDING

- Come and celebrate your wedding in our beautiful tropical island. Weddings are meant to be unique and is an important day in one's life. The choice of the wedding venue as well as the preparations are crucial and can be stressful. With Exotic Holiday (Mauritius) by their side, our guests can relax and we will handle the preparations for their wedding in our paradise island.

  Exotic Holiday (Mauritius) provides our guests with a wide choice of wedding locations ranging from weddings in hotels, weddings on private islands, on catamaran cruise to weddings on our amazing beaches.

  Weddings are meant to be unique and our aim is to provide our guests with their unforgettable dream wedding in our paradise island.







MICE

Mauritius is becoming an important business hub in the region. Exotic Holiday (Mauritius) provides different types of business hotels in order to satisfy the requirements our guests.

Our guests may also wish to celebrate important and memorable events in the beautiful settings of our tropical island including wedding anniversaries and large gatherings among others. We provide different locations, as per their requirements, and we shall assist our guests in the preparation.

GROUP

Our guests will be well served with a great number of options for your group holiday packages proposed by Exotic Holiday (Mauritius). Our packages have been designed for different tastes and budgets. With an experienced and well-trained team, we offer the best group services to your guests. Entrust your group holidays into the hands of the dedicated team of Exotic Holiday (Mauritius) to make them unforgettable.

Exotic Holiday (Mauritius) offers a wide range of options for group holidays packages. With an experienced, reliable and well-trained team, we offer the best group services.

MEDICAL TOURISM

Mauritius is popular not only for its white sandy beaches, bright sun and turquoise blue sea but also for medical tourism. We offer an amazing opportunity for our guests to combine healthcare and leisure during their holidays in our paradise island. They will have a wide range of private clinics to choose from where a number of treatments are delivered by professionals to enhance your health, well being and appearance. The treatments range from dentistry, hair implant to comestic surgery. Choose Exotic Holiday (Mauritius) for medical tourism in Mauritius since:

- the prices are very attractive for such professional services.
- the treatments are delivered by qualified specialists assisted by well trained staffs with the use of modern techniques and devices.
- a wide choice of private clinics with high level of health care.

Our guests have the opportunity to embellish themselves further through medical tourism with Exotic Holiday (Mauritius).



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